



**Notice of meeting of  
Community Safety Overview & Scrutiny Committee**

**To:** Councillors Fraser (Chair), Gillies (Vice-Chair), Orrell,  
Waudby, Vassie, King and B Watson

**Date:** Tuesday, 18 January 2011

**Time:** 5.00 pm

**Venue:** The Guildhall, York

**AGENDA**

**1. Declarations of Interest**

At this point Members are asked to declare any personal or prejudicial interests they may have in the business on the agenda.

**2. Minutes** (Pages 3 - 8)

To approve and sign the minutes of the meeting of the committee held on 21 September 2010.

**3. Public Participation**

At this point in the meeting, members of the public who have registered their wish to speak regarding an item on the agenda or an issue within the committee's remit can do so. The deadline for registering is **Monday 17 January 2011 at 5.00pm.**

**4. Probation Service Presentation on (Pages 9 - 20)  
"Contribution to Safer York"**

Mike Ryan – Director LDU York – York and North Yorkshire Probation Trust will give a presentation on “Contribution to Safer York”.

The following documents are attached in support of the presentation:

- Handouts from presentation (Annex A)
- York and North Yorkshire Probation Trust Annual Report Summary 2009-10 (Annex B)

**5. Attendance of Chair of Scrutiny Management Committee**

The Chair of SMC will be in attendance to learn about the Scrutiny Committee’s views on the effectiveness of scrutiny generally in York and specifically on the success of ongoing changes and improvements to current scrutiny practices. This will help SMC in its efforts to improve the experience of scrutiny at work in York.

**6. North Yorkshire Police Policing Pledge - 2nd Quarter Performance Report** (Pages 21 - 34)

This report provides update performance information on the North Yorkshire Police Policing Pledge local performance indicators and Safer Neighbourhood Team Priority Settings.

**7. Safer York Partnership Performance Report** (Pages 35 - 50)

This report, from the Safer York Partnership, presents information on performance on the Community Safety Plan.

**8. City of York Council Second Quarter Monitoring Report** (Pages 51 - 60)

This report presents an overview of performance at Quarter 2 2010/11 for environmental and regulatory services managed from the Communities and Neighbourhoods Directorate.

**9. CCTV Topic Registration** (Pages 61 - 62)

Members are asked to consider a topic registration form that has been submitted in respect of CCTV. A supporting short presentation will be given by officers from CYC Network Management.

**10. Workplan** (Pages 63 - 64)

Members are asked to consider the committee's workplan.

**11. Urgent Business**

Any other business which the Chair considers urgent under the Local Government Act 1972.

Democracy Officer:

Name: Jayne Carr

Contact Details:

Telephone – (01904) 552030

Email – [jayne.carr@york.gov.uk](mailto:jayne.carr@york.gov.uk)

For more information about any of the following please contact the Democracy Officer responsible for servicing this meeting Jayne Carr, Democracy Officer

- Registering to speak
- Business of the meeting
- Any special arrangements
- Copies of reports

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## About City of York Council Meetings

### Would you like to speak at this meeting?

If you would, you will need to:

- register by contacting the Democracy Officer (whose name and contact details can be found on the agenda for the meeting) **no later than 5.00 pm** on the last working day before the meeting;
- ensure that what you want to say speak relates to an item of business on the agenda or an issue which the committee has power to consider (speak to the Democracy Officer for advice on this);
- find out about the rules for public speaking from the Democracy Officer.

**A leaflet on public participation is available on the Council's website or from Democratic Services by telephoning York (01904) 551088**

### Further information about what's being discussed at this meeting

All the reports which Members will be considering are available for viewing online on the Council's website. Alternatively, copies of individual reports or the full agenda are available from Democratic Services. Contact the Democracy Officer whose name and contact details are given on the agenda for the meeting. **Please note a small charge may be made for full copies of the agenda requested to cover administration costs.**

### Access Arrangements

We will make every effort to make the meeting accessible to you. The meeting will usually be held in a wheelchair accessible venue with an induction hearing loop. We can provide the agenda or reports in large print, electronically (computer disk or by email), in Braille or on audio tape. Some formats will take longer than others so please give as much notice as possible (at least 48 hours for Braille or audio tape).

If you have any further access requirements such as parking close-by or a sign language interpreter then please let us know. Contact the Democracy Officer whose name and contact details are given on the order of business for the meeting.

Every effort will also be made to make information available in another language, either by providing translated information or an interpreter providing sufficient advance notice is given. Telephone York (01904) 551550 for this service.

যদি যথেষ্ট আগে থেকে জানানো হয় তাহলে অন্য কোন অর্ধতে তথ্য জানানোর জন্য সব ধরনের চেষ্টা করা হবে, এর জন্য দরকার হলে তথ্য অনুবাদ করে দেয়া হবে অথবা একজন দোআবী সরবরাহ করা হবে। টেলিফোন নম্বর (01904) 551 550।

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### **Holding the Executive to Account**

The majority of councillors are not appointed to the Executive (40 out of 47). Any 3 non-Executive councillors can 'call-in' an item of business from a published Executive (or Executive Member Decision Session) agenda. The Executive will still discuss the 'called in' business on the published date and will set out its views for consideration by a specially convened Scrutiny Management Committee (SMC). That SMC meeting will then make its recommendations to the next scheduled Executive meeting in the following week, where a final decision on the 'called-in' business will be made.

### **Scrutiny Committees**

The purpose of all scrutiny and ad-hoc scrutiny committees appointed by the Council is to:

- Monitor the performance and effectiveness of services;
- Review existing policies and assist in the development of new ones, as necessary; and
- Monitor best value continuous service improvement plans

### **Who Gets Agenda and Reports for our Meetings?**

- Councillors get copies of all agenda and reports for the committees to which they are appointed by the Council;
- Relevant Council Officers get copies of relevant agenda and reports for the committees which they report to;
- Public libraries get copies of **all** public agenda/reports.

City of York Council

Committee Minutes

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MEETING	COMMUNITY SAFETY OVERVIEW & SCRUTINY COMMITTEE
DATE	21 SEPTEMBER 2010
PRESENT	COUNCILLORS FRASER (CHAIR), GILLIES (VICE-CHAIR), WAUDBY, B WATSON, FIRTH (SUBSTITUTE FOR CLLR ORRELL) AND CRISP (SUBSTITUTE FOR CLLR KING)
APOLOGIES	COUNCILLORS ORRELL, VASSIE AND KING

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**11. DECLARATIONS OF INTEREST**

Members were asked to declare any personal or prejudicial interests they may have in the business on the agenda. None were declared.

**12. MINUTES**

RESOLVED: That the minutes of the last meeting of the Committee held on 29 June 2010 be confirmed and signed by the Chair as a correct record.

**13. PUBLIC PARTICIPATION**

There were no registrations to speak under the council's Public Participation Scheme.

**14. 2010/11 QUARTER 1 PERFORMANCE REPORT**

Members received a report that presented an overview of performance at Quarter 1 2010/11 for Environmental Services, Regulatory Services and Community Safety managed within the Communities and Neighbourhoods Directorate.

Members agreed that, to avoid a duplication of work with other committees, it would be useful for future monitoring reports to focus on significant variations from target<sup>1</sup>.

Officers explained that the first review indicated a forecast overspend of £284k. The main areas causing this overspend were a projected shortfall in income from Commercial Waste activities and an overspend on staffing within parking services. Details were given of the work that was ongoing to address these issues; including vacancy management measures and a continued freeze on non-essential spend. It was anticipated that outturn would be within budget by the end of the financial year.

It was noted that, although there was a shortfall in income from Commercial Waste activities, it continued to be profitable. Details were given of some of the challenges faced by the service, including competition from other providers. Members were informed that the service had been identified as a More for York project.

Members were updated on performance against Corporate Strategy actions, LAA indicators and National Performance Indicators, as outlined in the report. It was noted that there remained issues in respect of cleanliness in the city centre and progress was not on target. The Committee would be kept updated on this issue.

RESOLVED: That the financial and performance position of the portfolio be noted.

REASON: In accordance with budgetary and performance monitoring procedures.

Action Required

1. Future monitoring reports to focus on significant variances only MD

**15. SAFER YORK PARTNERSHIP PERFORMANCE REPORT**

Members received a report from the Safer Partnership Board that detailed performance on the Community Safety Plan. Officers went through the key issues.

It was noted that the problems in respect of cycle theft were ongoing. Details were given of the work that was taking place to address this issue, including Operation Spoke, working with the higher education establishments, the use of tracker bikes and consulting with other cycling cities to identify effective strategies.

Members were pleased to note the success of Operation STYLE and the impact that this had had on reducing violent crime.

RESOLVED: That the report be noted.

REASON: To ensure that the committee was informed of performance in implementing the Community Safety Plan.

**16. UPDATE REPORT ON CLOSED CIRCUIT TELEVISION (CCTV)**

Following a request made by the committee in January 2010, Members considered a report that had been presented to the Executive on the Closed Circuit Television (CCTV) system operating in the city, which outlined protocols and opportunities for expanding the system. Based on the information provided, Members were asked to consider whether they wished to carry out a scrutiny review of CCTV in York.



Written comments from Councillor Vassie, who was in support of a review being carried out, were tabled.

Members noted the proposal being developed by the North Yorkshire Police Authority to undertake a review of the costs and effectiveness of CCTV provision across the North Yorkshire police force area.

Members commented on the benefits that CCTV provided to the city as a whole, as well as to specific wards.

- RESOLVED: (i) That the information contained within the report and its annexes be noted.
- (ii) That a scrutiny review of “The Effectiveness of CCTV in York” not proceed at this time.
- (iii) That an update report on the outcome of the review by the North Yorkshire Police Authority be presented to the committee once that review had been completed.

REASON: In order to progress the work of this committee in line with scrutiny procedures and protocols.

**17. CAPABLE GUARDIAN SCHEME AND THE AREA BASED WORKING PILOT**

Members received a report that explained the relationship between the Capable Guardian Scheme and the Area Based Working Pilot. Officers gave details of the similarities and differences between these two initiatives, as outlined in the written report.

Members commented on the overlap between the Area Based Working Pilot and the work that was already taking place at a ward level and expressed some reservations as to whether this would lead to an increase in bureaucracy. It was agreed that resource availability and the support of the Police were key factors in the success of this initiative. Some Members expressed concern at the Police’s availability to attend meetings, including ward meetings.

Officers stated that the Area Based Working Pilot was in its very early development and that further information could be provided to the Committee as the scheme developed.

- RESOLVED: (i) That the report be noted.
- (ii) That an update on the Area Based Working Pilot be presented to the Committee at a future meeting.

REASON: To ensure that the committee is informed of the Capable Guardian Scheme and the Area Based Working Pilot.

**18. SCRUTINY TOPIC ASSESSMENT - REVIEW OF CYC TAXI LICENSING POLICY**

Members received a report that presented information on a proposed scrutiny review of the council's current Taxi Licensing Policy and asked Members to decide whether or not to proceed with the review.

Councillor Gillies explained that he had registered the topic as Chair of the Licensing and Regulatory Committee, as the committee agreed that it would be useful for a review to take place to ensure that the council had a robust Taxi Licensing Policy. Officers stated that they supported the proposal to carry out a review. Taxis played an important role in the city and the council had a duty to make sure that the service provided was of a high standard. A robust Taxi Licensing Policy would be in the best interests of taxi users and would also provide clarity for taxi drivers.

Consideration was given to draft remit for the review, as detailed at Annex B to the report. Members were asked to email the Scrutiny Officer following the meeting with any proposed amendments to the draft remit.

- RESOLVED: (i) That a task group be set up to carry out a review of the council's Taxi Licensing Policy.
- (ii) That the task group's recommendations be reported back to the committee for their consideration.
- (iii) That the task group comprise of a maximum of three members and should not include Members who serve on the Licensing and Regulatory Committee.
- (iv) That the membership of the task group be confirmed following the meeting.
- (v) That the remit for the review be as detailed in Annex B to the report but would take into account any comments received from Members following the meeting.
- (vi) That the task group agree a workplan for the review, with an expectation that the review be completed within a four-month timescale.

REASON: To ensure compliance with scrutiny procedures, protocols and workplans.

**19. WORKPLAN**

Consideration was given to the committee's workplan.

It was noted that, depending on the progress made by the Taxi Licensing Policy Task Group, it may be necessary to convene an additional meeting to consider their final recommendations.

RESOLVED: That the workplan be updated to include:

- An interim report from the Taxi Licensing Policy Task Group to be presented at the meeting on 5 January 2011.
- An update report on the Area Based Working Pilot for presentation at a future meeting (date to be confirmed).


REASON: To progress the work of the committee.

Councillor Fraser, Chair

[The meeting started at 5.05 pm and finished at 6.30 pm].

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**York Community Safety Oversight and Scrutiny Committee**  
 York and North Yorkshire Probation Trust  
 30.11.2010  
 Pete Brown, CE and Mike Ryan, Director, York

York and North Yorkshire Probation Trust 

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**“making communities safer”** 

**Who we are**

- York and North Yorkshire Probation Trust is part of the National Offender Management Service (MoJ)
- We are one of 35 Probation Trusts in England & Wales, having achieved Trust status in April 2010

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**“making communities safer”** 

**Key aims**

- Protect the Public
- Reduce re-offending
- Punishment of offenders in the community
- Making offenders aware of the effects of their crime on victims & the public
- Rehabilitate offenders

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**“making communities safer”**



**Where are we?**

- Cover the whole of York & North Yorkshire
- Employ 215 staff
- Manage 1 Approved Premises (York)
- staff in local prisons, YOT, courts and field offices

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**“making communities safer”**



**What do we do? -**

**Deliver the NOMS Offender Management Model:**

- **Assess**
  - **Sentence Plan**
  - **Implement**
  - **Review and Evaluate**
- (ASPIRE)**

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**“making communities safer”**



**What do we do?**

- Manage and assess the risk of re-offending and of causing serious harm
- Deliver Interventions
- Enforce the requirements of community order or licence conditions
- Work in partnership!!!!!!!

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**“making communities safer”**



**What do we do in York?**

- Manage 702 offenders as part of a community order or post-release licence
- Deliver @60,000 hours of Community Payback
- Deliver interventions through a range of partnerships
- Manage 32 tier4 cases (PPOs or those identified as high or very high risk of causing serious harm) in the community with 85 in custody

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**“making communities safer”**



**Community Payback**

Graffiti removal, litter-picking, cycle path clearance and maintenance, horticulture, ground-works, women-specific provision at HMP & YOI Askham Grange, charity shop work, graveyard maintenance, park bench renovation, scout hut maintenance, community centre painting and decorating

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**“making communities safer”**



**Programmed Interventions**

- Deliver accredited and treatment interventions: - thinking skills, substance misuse, domestic abuse, sex offender, anger management
- Access to education, training and employment
- Access to housing support services

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**“making communities safer”**



**Integrated Offender Management (IOM)**

delivered in partnership for those who present the highest risk of re-offending through co-located staff from police, probation, substance misuse services, housing advice providers, prison and employment advice providers.

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**“making communities safer”**



**Protecting the Public**

- Contribute to Public Protection > MAPPA
- Southview Approved Premises

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**“making communities safer”**



**Re-offending data (MoJ) of offenders subject to statutory supervision in York**

- Complex methodology which indicates:  
 Predicted rate – 12.49%  
 Actual rate – 12.26%  
 ‘Target’ for a statistically significant decrease – 11.01% (26 fewer re-offenders)

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**“making communities safer”**



**Integrated Offender Management, York and Selby cohort**

Local management information indicates a reduction from a baseline of 61 arrests per month to average 42 arrests per month

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**“making communities safer”**



**Working with offenders who present a high or very high risk of causing serious harm**

Southview Approved premises provides regular updates on the management of high risk offenders to key community stakeholders including local councillors, school managers, church leaders and local authority personnel via a Community Engagement group

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**“making communities safer”**



All our work is underpinned by partnerships with statutory agencies, the voluntary and community sector and the private sector

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**“making communities safer”**



Questions?

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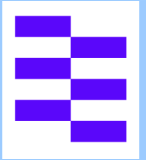
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# York and North Yorkshire Probation Trust

Formerly North Yorkshire Probation Board 4 April 2001-31 March 2010



# Introduction

“ This commendable 2009-10 summary report captures significant achievements in a year of major challenges, and with well documented constraints on public resources. The resilience, commitment and professional skills of our employees have been fully stretched and we are indebted to them for their positive response in achieving high standards of performance.

During 2009-10 North Yorkshire continued to play an important role in local and regional partnerships. Within the Criminal Justice System we continued to play a strong central role. Substantial contributions were made to the Local Criminal Justice Board and other local multi-agency partnerships.

Our close and effective links with sentencers enabled us to continue to provide quick and reliable information, to support their decision making.

Such shared working is essential in making best and effective use of public resources to reduce crime, support victims and provide safer communities.

Realistically we face major challenges in the coming years - but we are assured of the evident commitment and professional skills of our employees. We are confident that we shall continue to provide high standards of effective local probation services.

The Board will fully support and capitalise on our new reputable standing as the York and North Yorkshire Probation Trust; to work closely with local partners and stakeholders, to protect the public, and contribute effectively to safer communities throughout York and North Yorkshire.”



**Ken Bellamy CBE**  
Chair of the  
Probation Trust




**Pete Brown**  
Chief Executive



Our aim as a Trust is to be a forward looking organisation, **responsive to the needs of our local communities**. We commit ourselves to excellence, to equality of opportunity and to continuous improvement.

#### The aims of the Trust are:

- protecting the public
- reducing re-offending
- the proper punishment of offenders in the community
- ensuring offenders' awareness of the effects of crime
- rehabilitation of offenders

## Becoming a Trust

**The probation service in York and North Yorkshire works with offenders to cut crime and protect the public. In doing so, we make a vital contribution to the safety of our communities and the people who live in them.**

We worked hard during 2009-10 to achieve Trust status. This enabled us to re-shape our organisation to the needs of each of our localities and to participate in the local partnerships - which will be the most effective vehicles for reducing crime in York and North Yorkshire.

We are now in a position to negotiate a service delivery contract with the Director Offender Management (DOM) Yorkshire and Humberside, our commissioner, which truly reflects the needs of our county.

From April 2010, we restructured our delivery structures, basing them on Local Authority boundaries. We now have two Local Delivery Units; York and North Yorkshire. These are each led by a Director, with the necessary delegated budgetary authority to really shape services in line with local needs and priorities.

The new boundaries are co-terminus with the Local Area Agreements and of many of our major partners. This will enable us to fully participate in the setting of local priorities, in responding to local needs and allow us to build on our existing partnership work to greater effect.

We believe we have laid the groundwork during 2009-10, so that the York and North Yorkshire Probation Trust will be able to demonstrate it is delivering a real impact in reducing re-offending in York and North Yorkshire over the coming years.

# Making communities safer

Public protection is our number one priority

**Assessing and managing the potential risk that offenders in the community present is critical.**

In this country, we have some of the most advanced and effective processes in the world in place to do this. These processes have been particularly strengthened since the introduction of Multi-Agency Public Protection Arrangements (MAPPA), which enables the Police, Prison and Probation Services to work closely together, to manage potentially high risk offenders.

The level of risk in individual cases can never be entirely removed; however it can be effectively managed and reduced.

The vast majority of sexual and violent offenders, at some stage, will be released back into the community. It is the responsibility of MAPPA agencies to work with these offenders to help reduce the likelihood of re-offending.



We work together with a whole range of other agencies including local authorities, education and health, to ensure that plans have been established to manage these offenders. We also have two appointed lay advisers, who represent the views of the local community on the Strategic Management Board. By working together we are helping to ensure North Yorkshire remains a safer place to live.

**York and North Yorkshire is a safe place to live and MAPPA is working hard to keep it that way. The total number of registered sexual offenders in North Yorkshire and the City of York during 2008-09, per 100,000 head of population, was low at 51.**

**For more information:**  
[www.mappayorkandnorthyorkshire.org.uk](http://www.mappayorkandnorthyorkshire.org.uk)

## Approved premises

**The aim of approved premises is to protect the public from offenders who pose a significant risk of harm to others.**

There is one approved premises in North Yorkshire - Southview. It provides accommodation for those who are on bail, subject to probation supervision under the terms of a Community Order, or on licence following release from prison.

It is not a permanent home for offenders; it is used to rehabilitate offenders, to enable them to play a positive role in society.

Southview offers a higher level of supervision, in order to protect the public from those who pose the most harm to others. All residents are subject to thorough risk assessments. They have an individual supervision or sentence plan, that addresses the causes of their offending. This may include receiving drug or alcohol treatment, attending programmes, improving basic skills and working towards employment or longer term accommodation.

Southview imposes a night-time curfew and some residents have other specific curfew requirements. There is CCTV surveillance and staff are on duty 24 hours a day, seven days a week. Hostel rules are strictly enforced and there is close liaison between the police, supervising probation staff, courts, prisons, social care and other partner agencies.

Illegal drugs, solvents and alcohol are banned at Southview. Residents who break these rules may be returned to court or prison.

Approved premises, like Southview, are the safest option for certain offenders, as it allows their risk to be closely managed. They are required to comply with all the conditions of their order or licence, including the curfew and any additional restrictions imposed on their movements.

**Approved premises are a vital part of the public protection process. They enable successful resettlement of offenders back in to the community, while contributing to the reduction of re-offending.**

## Giving victims a voice

**The probation service provides a service to victims of serious sexual or other violent offences.**

This involves - if the victim wishes it - keeping them informed about the progress of the offender through prison. It also involves giving the victim the chance to give their views about any conditions applying to the offender on release from prison. Conditions may include preventing the offender from going near the victim, and if the risk is seen as too great, placing an exclusion zone on the offender to stop them causing any further worry to the victim.

The victim's involvement with this service is voluntary, and victims may change their mind about having contact with a victim liaison officer at any point during the offender's sentence.

Last year the North Yorkshire Probation Board employed dedicated victim liaison officers to work exclusively with victims, to ensure they had a strong voice in the Criminal Justice System.

In 2009-10, the team consisted of 3.5 full-time staff, who managed over 1,100 victim cases between them.

**The government set a target of 90% of victims being contacted by the Board within 56 days of the offender's sentence date.**

**In York and North Yorkshire that target is exceeded every year and in 2009-10, 98.1% of victims were contacted within the target time.**

**Probation works.** Punishing, supervising and rehabilitating offenders in the community is effective and efficient - particularly compared to short prison sentences.



# Partnerships

We worked effectively in partnership to fulfil our duties

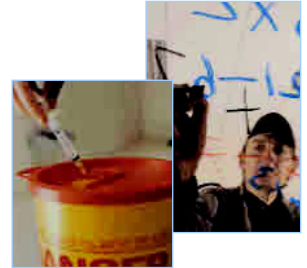
**As one of the key criminal justice agencies, the organisation continued to work in partnership; this is an increasing feature of our work at a local, regional and national level.** The development of strategic partnerships saw great progress in 2009-10.

With the support of the North Yorkshire Strategic Partnership's Safer Communities Forum, we played an active role in strategic developments in relation to work with Prolific and Other Priority offenders, Domestic Violence, Alcohol Misuse, Violent Offending and Information Management.

The Local Area Agreements in York and North Yorkshire provided a platform for enhanced partnership around the shared goals of public protection, reducing re-offending and social inclusion - which provide the basis for Integrated Offender Management.

We continued to jointly commission services for drugs and alcohol interventions with police, health and local authority partners through the two Drug and Alcohol Action Teams (DAATs). Our then Assistant Chief Officer Interventions, chaired the North Yorkshire DAAT for the past year and also sat on the Safer York Partnership / DAAT.

Working with prisons, local colleges, the Learning and Skills Council, Job Centre Plus and Next Steps Agencies, we continued to establish a Local Offender Learning and Skills Partnership to oversee effective routes for offenders into learning opportunities, skills development and employment.



## Integrated Offender Management

Keeping offenders in the spotlight

**The basic concept of Integrated Offender Management (IOM) is to bring together the right agencies, to ensure the right interventions are undertaken with the right offenders, at the right time.**



This multi-agency initiative works with those offenders who have the motivation to stop offending, so that criminal justice agencies can focus their efforts on catching and convicting those offenders who pose a greater risk to communities. During last year the Board worked with the Local Criminal Justice Board to set up multi-agency teams in probation offices in three areas - York, Scarborough, and Harrogate. Each team has between 15 and 20 staff from probation, police, drugs teams and other partners, working together to manage up to 300 offenders at any one time.

The IOM unit in Scarborough has been operating for nearly one year and results are encouraging, with reductions in re-offending for the 200 offenders under supervision averaging at 38%.

## Our work in court

**Liaison with sentencers remained a key feature of the Board's work last year and we remained committed to ensuring high standards of service to the courts.**

During 2009-10 our employees prepared 2,624 professional reports for the courts, to help sentencers with their decision making.

The Board has an excellent record of submitting reports to the courts within the required timescale and 2009-10 was no exception, achieving 99.8% against a national target of 100%.

Over the year there was a further increase in the number of oral and fast delivery reports, with 1,357 being completed - compared to just 615 back in 2004-05. The increase in fast delivery reports enabled more sentencers than ever to make their decisions on the day.

The Board knows that regular liaison with courts is key to our work and in 2009-10 we continued our commitment to regular liaison. We achieved this through newsletters, training events, Liaison Committees and numerous face to face meetings at all management levels.



Locally we have strong partnerships with courts.

# Punishment with a purpose

## Community Payback



**Every year, offenders perform hours of Community Payback in England and Wales; it is a valuable resource to local communities.** Last year, offenders in York and North Yorkshire alone, performed some 136,241 hours for the benefit of local communities. In cash terms this equates to over £790,000 (calculated on minimum wage).

Community Payback punishes offenders for their crimes and is able to prevent the likelihood of re-offending.

Work done on Community Payback projects, such as gardening, catering, painting and decorating and carpentry, can be accredited by education providers, giving offenders a recognised certificate. For many this is the first educational qualification they have ever achieved and is an incentive to carry on with further education or apply for jobs.

During 2009-10 our Community Payback teams were busier than ever responding to local needs. This included helping many local councils to clear footpaths and communal areas when heavy snow fell early in 2010.

A full list of our beneficiaries, and the work that we undertake for them, is published every month on our website.

### Mayoral Project 2009

The Lord Mayor of York (2009-10), Councillor John Galvin, found out just how tough community punishments can be when he attended the first ever City of York Community Payback Mayoral Project, at one of York's most popular cycling paths.

As project sponsor, the Lord Mayor gave his official backing to the project, which saw offenders working hard to make amends for their crimes. Offenders carried out work in Layerthorpe on the National Cycle Network which is co-ordinated by Sustrans, the UK's leading sustainable transport charity. To help maintain the popular cycle route for the benefit of its regular users, offenders undertook a raft of environmental jobs that included strimming and cutting back of hedges, removing rubbish and broken glass, cleaning away graffiti from the bridge, and repainting local monuments in the immediate area.

### So how can you get involved?

The Community Payback teams would like to hear from you about projects which you think will make a real difference to your local community. Contact us at:

#### Email

communitypayback@north-yorkshire.probation.gsi.gov.uk

“...The people in York want to know that criminals in York are being made to payback for their crimes. Community Payback schemes, like mine, make this a reality and very importantly give local communities a say in what criminals must actually do to make amends for their crimes.”

The Lord Mayor of York (2009-10)  
Councillor John Galvin



## Cutting crime, changing lives

### Skills for Life

**One of our many tasks is making sure offenders have the sort of basic skills that most of us take for granted.** Many offenders, for example, struggle with even the simplest English or cannot deal with numbers. By supporting offenders to attain basic standards in such skills they become more employable. Research shows that if offenders can gain stable employment they are 30% less likely to re-offend.

North Yorkshire's target for 2009-10 was to get 600 offenders on to courses to achieve basic educational and vocational skills. In the event, we placed 603 offenders on to courses.

In addition, 45.9% of offenders, under our supervision, were in employment at the point of their sentence termination.

### Accredited programmes

**Accredited programmes are evidence based behavioural programmes, which are designed to reduce re-offending by helping offenders to learn new skills that improve the way in which they think and solve problems.**

Problems with attitudes and behaviours are amongst the most common characteristics of offenders and accredited programmes are a good way of tackling them.

During 2009-10, 52 offenders completed our Domestic Violence programme, against a national target of 37. A further 19 offenders completed the accredited Sex Offender Treatment programme, against a national target of 14.

### Substance mis-use

**Year on year, substance mis-use treatment continues to be increasingly successful for us.**

These orders are designed for those offenders whose offences are directly related to their drug or alcohol addiction. They involve high levels of contact and supervision with offenders, who have to stick rigidly to the condition of the order.

During the year, we managed 77 offenders on a Drugs Rehabilitation Requirement (DRR), against a target of 74.

During the year, we managed 115 offenders on an Alcohol Treatment Requirement, against a target of 30.

# Performance

## Significant achievements in a year of major challenges

**The achievement of key national, regional and local targets continued to be a high priority for the Board. 2009-10 was a very successful year in which we achieved 'Green Star' status across all measures, under the Integrated Probation Performance Framework (IPPF) - the highest rating possible.**

**2,408** offenders were either in custody, on licence, or on an order under our supervision, as of the 31 March 2010.

**4,009** Community Orders, supervised by North Yorkshire Probation, were started during the year.

**1,393** of those Community Orders required the offender to carry out Community Payback (unpaid work).

**321** of those Community Orders required the offender to complete an accredited programme.

**77** Drug Rehabilitation Requirements and **115** Alcohol Treatment Requirements were started during the year.

**603** offenders, supervised by North Yorkshire Probation, were referred for further educational provision.

**161** offenders, supervised by North Yorkshire Probation, secured retained employment for at least a month.

**2,624** Pre-Sentence Reports were produced for courts to assist them with their sentencing decisions. Of these **99.8%** were on time.

**354** offenders started supervision on licence, on release from prison.

**98.1%** of victims of serious sexual or violent offenders (sent to custody for one year or more), were contacted by our staff within eight weeks of the sentence date.

**136,241** hours of Community Payback were carried out by offenders in York and North Yorkshire.

# About us

**Staff are the Board's greatest asset, and we sought to ensure, that we had the right staff, in the right place, doing the right things.**

The workforce profile as at 31 March 2010 showed that 209 staff (full time equivalent) were employed by the Board. Of these, 33% were male and 67% female, and of staff that declared their disability, 9.9% were registered disabled. The highest percentage of age representation was the 41-50 year old bracket, which represented 30.5% of all employees.

We believe strongly in training and development and considerable resources and time went into training employees and developing their practice. There was significant investment over the year with real emphasis placed on both skills training to ensure probation staff skills were maintained, together with an emphasis on leadership and management development. Last year our employees received some 783 training days in total.

The management of attendance by the Board continued to be a high priority and this resulted in a continuation of an excellent record in the number of days lost due to sickness. The average number of days lost during 2009-10 was low at 6.49 days per employee.

## How we spent our money in 2009-10

Budget	2008-09	2009-10
Employee costs	9,926,000	<b>7,197,000</b>
Operating costs	2,823,000	<b>3,047,000</b>
Income	(312,000)	<b>(308,000)</b>
<b>TOTAL</b>	10,437,000	<b>9,936,000</b>

Operating costs include: supplies and services; contracted out services (including IT and estates); third party payments (partnerships); and other administration costs. We are principally funded by the Ministry of Justice.

## Complaints

Year	Number of complaints
2009-10	<b>2</b>
2008-09	2
2007-08	3

We hope this short summary has helped you to understand what we do, how we do it and what we achieved during 2009-10. If you want to know more, a full copy of the Annual Report is available on our website or a copy can be obtained from the contact details below. In addition please contact us if you, or anyone you know, requires this document in an alternative language or format, e.g. or Braille or large print.

York and North Yorkshire Probation Trust  
Thurstan House, Thornfield Business Park, Standard Way Business Park, Northallerton, DL6 2XQ  
Tel 01609 778644 • Fax 01609 778321 • Web [www.ynyprobation.co.uk](http://www.ynyprobation.co.uk)





**Community Safety Overview and Scrutiny Committee****November 2010****North Yorkshire Police Policing Pledge****District Performance Report – 2nd Quarter****Summary**

1. This report provides update performance information on the North Yorkshire Police Policing Pledge local performance indicators and the Safer Neighbourhood Team Priority Settings.

**The Policing Pledge**

2. The Policing Pledge is a set of promises to the public that not only commits North Yorkshire Police to giving you information about your local Safer Neighbourhood Policing team but also ensures that the public will be better informed about policing issues and have a stronger voice in influencing local policing priorities. Introduced in December 2008, the Pledge is part of national programme of reform to increase public confidence in how local crime and disorder are tackled and justice is delivered.
3. The Policing Pledge sets ten areas of service standards including basic things such as answering calls promptly to how local people can have a say over how their neighbourhood is policed. It is envisaged this will improve community confidence and community engagement in local service delivery. The standards that make up the Policing pledge are:
  1. Always treat you fairly with dignity and respect ensuring you have fair access to our services at a time that is reasonable and suitable for you.
  2. Provide you with information so you know who your dedicated Safer Neighbourhood Policing Team is, where they are based, how to contact them and how to work with them.
  3. Ensure your Safer Neighbourhood Policing Team and other police patrols are visible and on your patch at times when they will be most effective and when you tell us you most need them. We will ensure your team are not taken away from neighbourhood business more than is absolutely necessary. They will spend at least 80% of their time visibly working in your neighbourhood, tackling your priorities. Staff turnover will be minimised.
  4. Respond to every message directed to your Safer Neighbourhood Policing Team within 24 hours and, where necessary, provide a more detailed response as soon as we can.
  5. Aim to answer 999 calls within 10 seconds, deploying to emergencies immediately giving an estimated time of arrival, getting to you safely, and as

quickly as possible. In urban areas, we will aim to get to you within 15 minutes and in rural areas within 20 minutes.

6. Answer all non-emergency calls promptly. If attendance is needed, send a patrol giving you an estimated time of arrival, and:
    - i. If you are vulnerable or upset aim to be with you within 60 minutes.
    - ii. If you are calling about an issue that we have agreed with your community will be a neighbourhood priority and attendance is required, we will aim to be with you within 60 minutes.
    - iii. Alternatively, if appropriate, we will make an appointment to see you at a time that fits in with your life and within 48 hours.
    - iv. If agreed that attendance is not necessary we will give you advice, answer your questions and/or put you in touch with someone who can help.
  7. Arrange regular public meetings to agree your priorities, at least once a month, giving you a chance to meet your local team with other members of your community. These will include opportunities such as surgeries, street briefings and mobile police station visits which will be arranged to meet local needs and requirements.
  8. Provide monthly updates on progress, and on local crime and policing issues. This will include the provision of crime maps, information on specific crimes and what happened to those brought to justice, details of what action we and our partners are taking to make your neighbourhood safer and information on how your force is performing.
  9. If you have been a victim of crime agree with you how often you would like to be kept informed of progress in your case and for how long. You have the right to be kept informed at least every month if you wish and for as long as is reasonable.
  10. Acknowledge any dissatisfaction with the service you have received within 24 hours of reporting it to us. To help us fully resolve the matter, discuss with you how it will be handled, give you an opportunity to talk in person to someone about your concerns and agree with you what will be done about them and how quickly.
4. **Performance Indicators** - The overview and highlight report based on the current outturns is shown at Appendix A. In a few cases, meaningful performance indicators are not available - this is recognised and is being worked on by North Yorkshire Police. Most of the policing pledges are monitored through local surveys, principally the Police user satisfaction and public attitude surveys. Both of these surveys are contracted by the Police to be carried out by independent (external) organisations. Survey methodologies are:
- User Satisfaction -
- Frequency - Monthly survey carried out over the telephone to victims of burglary crime, vehicle crime, violent crime, racist incidents

- Sample size - an annual target of 1976 respondents across the force area, which breaks down to 166 per month.

Public Attitude survey -

- Frequency - continuous surveying (telephone)
- Sample - 600 respondents per district per year, which breaks down to 50 per district per month, and totals 4,800 per year for the force.

### **Safer Neighbourhood Teams Priority Settings**

5. As part of the Policing Pledge and the national agenda for Safer Neighbourhoods, every quarter the Safer Neighbourhood Teams identify three key policing priorities for an inspector led area, this is done in consultation with the local community.
6. North Yorkshire Safer Neighbourhood Teams must to target community safety issues that matter most to the public and focus resources to ensure positive community outcomes. Safer Neighbourhood Priority settings identify concerns raised by the residents in the area, enabling local consultation to influence policing when tackling local issues. Issues that are not resolved within the quartile time span are subsequently rolled forward to the next quartile until successfully actioned – see current Safer Neighbourhood Priorities at Appendix B.

### **Recommendations**

7. Members are invited to note the report and:
  - i. comment on NYP performance;
  - ii. comment on the Safer Neighbourhood Teams priorities, past and present that have been set for York.

### **Report Produced By:**

Ian Wolstenholme  
Local Accountability and Scrutiny Officer  
North Yorkshire Police Authority  
01765 641070

**Appendix A** – North Yorkshire Police Force Policing Pledge & York District Performance Report/Crime Statistics – 2nd Quarter (July– Sept 10)

**Appendix B** – Safer Neighbourhood Priorities

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## North Yorkshire Police Force Policing Pledge and York District Performance Report / Crime Statistics – 2nd Quarter (July 10 – Sept 10)

The Policing Pledge sets ten areas of service standards including service fields such as answering calls promptly to how local people can have a say over how their neighbourhood is policed. It is envisaged this will improve community confidence and community engagement in local service delivery


The following is a summary comparison of North Yorkshire Police Force Policing Pledge and York District Performance for Quarter 2.

### Pledge 1

Pledge 1: Always treat you fairly with dignity and respect ensuring you have fair access to our services at a time that is reasonable and suitable for you						York	Mixed Performance
						Force	Mixed Performance
Indicator		Sept- 10	Sept- 09	Change	Comparison to 2009/10 Average	Comment	
The % of victims who were satisfied with how easy it was to contact someone who could assist them	Y	90.5%	94.9%	-4.4%	94%	Decrease	
	F	92.1%	93.0%	-0.9%	93%	Decrease	
The % of victims who were satisfied with the way they were treated by the police officers and staff that dealt with them	Y	95.5%	92.9%	2.6%	93%	Increase	
	F	94.3%	92.8%	+1.5%	93%	Increase	
The % of people who feel the police would treat them with respect if they had to contact them for any reason.	Y	88.0%	85.5%	2.5%	86%	Increase	
	F	85.9%	95.2%	-9.3%	92%	Decrease	



**Overall Comment: York and the Force illustrating mixed performance**

### Pledge 2

Pledge 2: Provide you with information so you know who your dedicated Safer Neighbourhood Policing Team is, where they are based, how to contact them and how to work with them						York	Mixed Performance
						Force	
Indicator		Sept 10	Sept 09	Change	Comparison to 2009/10 Average	Comment	
The % of people who are aware of their Safer Neighbourhood Team	Y	57.8%	57.1%	0.7%	62%	Decrease	
	F	43.1%	56.2%	-13.1	51%	Decrease	
The % of people who know how to contact their Safer Neighbourhood Team	Y	48.0%	31.0%	17.0%	39%	Increase	
	F	41.0%	45.8%	-4.8%	43%	Decrease	


**Overall Comment: York illustrating mixed performance/ Force declining performance**

## Pledge 3

<b>Pledge 3: Ensure your Safer Neighbourhood Team and other police patrols are visible and on your patch at times when they will be most effective and when you tell us you most need them. We will ensure your team are not taken away from neighbourhood business more than is absolutely necessary. They will spend at least 80% of their time visibly working in your neighbourhood, tackling your priorities. Staff turnover will be minimized</b>					<b>York</b>	
					<b>Force</b>	
Indicator		Sept - 10	Sept - 09	Change	Comparison to 2009/10 Average	Comment
% of people who have spoken to their local officer or PCSO	Y	46.3%	49.5%	-3.2%	49.0%	Decrease
	F	46.9%	48.8%	-1.9%	49.0%	Decrease
% of people who never see a Police Officer or PCSO patrolling their area.	Y	31.0%	30.5%	+0.5%	31.0%	Decrease
	F	44.9%	43.6%	+1.3%	44.0%	Decrease


**Overall comment: York and the Force declining performance**

## Pledge 4

<b>Pledge 4: Respond to every message directed to your Safer Neighbourhood Policing Team within 24 hours and, where necessary, provide a more detailed response as soon as we can.</b>					<b>York</b>	No Data Available
					<b>Force</b>	
Indicator		Sept - 10	Sept - 09	Change	Comparison to 2009/10 Average	Comment
% emails responded to within 24 hours.	Y	No Data Available				
	F	90%		78%		Increase


**Overall comment: York data unavailable Force improving performance**

## Pledge 5

<b>Pledge 5: Aim to answer 999 calls within 10 seconds deploying to emergencies immediately giving an estimated time of arrival, getting to you safely, and as quickly as possible. In urban areas, we will aim to get to you within [15] minutes and in rural areas within [20] minutes.</b>					<b>York</b>	Mixed Performance
					<b>Force</b>	
Indicator		Sept- 10	Sept - 09	Change	Comparison to 2009/10 Average	Comment
% of 'Immediate Urban' incidents attended within 15 minutes	Y	77.5%	73.1%	4.5%	74.0%	Increase
	F	79.8%	77.8%	+2.1%	78.0%	Increase
% of 'Immediate Rural' incidents attended within 20 minutes	Y	78.3%	72.7%	5.6%	74.0%	Increase
	F	76.1%	74.2%	1.9%	73.0%	Increase
Amount of time spent at Call Handling stage taking initial details (minutes)	Y	1.1	1.5	-0.3	1	Improving
	F	1.2	1.3	-0.1	1.0	Improving
Amount of time taken at Dispatch stage before a resource is proceeded (minutes)	Y	4.4	4.7	-0.3	4	Improving
	F	3.9	4.7	-0.8	5	Improving
% Of people that believe the police can be relied on to respond quickly to emergencies	Y	61.6%	60%	+1.6%	No Data Available	Decline
	F	57.7%	56.0%	+2.0%	No Data Available	Increase

**Overall comment: Force improving performance / York mixed performance**

## Pledge 6

<b>Pledge 6: Answer all non-emergency calls promptly. If attendance is needed, send a patrol giving you an estimated time of arrival and: If you are vulnerable/upset or calling about an issue that we have agreed with your community will be a neighbourhood priority and attendance is required, we will aim to be with you within 60 mins. Alternatively, if appropriate, we will make an appointment to see you at a time that fits in with your life and within 48 hours. If agreed that attendance is not necessary we will give you advice, answer your questions and / or put you in touch with someone who can help.</b>					<b>York</b>	<b>Mixed Performance</b>
					<b>Force</b>	
Indicator		Sept 10	Sept 09	Change	Comparison to 2009/10 Average	Comment
% of Incidents attended within 60 minutes (Vulnerable)	Y	61.7%	50.0%	+12%	58.0%	Decrease
	F	63.0%	58.4%	-5%	62.0%	Decrease
% of Incidents attended within 60 minutes (Priority)	Y	70.9%	73.2%	-2%	76.0%	Increase
	F	77.6%	73.8%	-4%	79.0%	Decrease


**Overall comment: Force declining performance / York mixed performance**

## Pledge 7

<b>Pledge 7. Arrange regular public meetings to agree your priorities, at least once a month, giving you a chance to meet your local Safer Neighbourhood Team with other members of your community. These will include opportunities such as surgeries, street briefings and mobile police station visits which will be arranged to meet local needs and requirements</b>					<b>York</b>	<b>Mixed Performance</b>
					<b>Force</b>	<b>Mixed Performance</b>
Indicator		Sept 10	Sept 09	Change	Comparison to 2009/10 Average	Comment
% of people who think that the police seek people's views about the Anti –Social behaviour and crime issues that matter	Y	50.5%	49.7%	+0.7	50.0%	Increase
	F	41.2%	47.2%	-6%	46.0%	Decrease
% of people who think the police are in touch with the local community	Y	62.3%	62.0%	-0.3%	62.0%	Decrease
	F	56.8%	55.8%	+1%	56.0%	Increase
% of people who have attended a local meeting where the police were involved	Y	17.7%	22.8%	-3%	23.0%	Decrease
	F	17.2%	19.5%	-2%	19.0%	Decrease



**Overall Comment: York and the Force Illustrating mixed performance**

## Pledge 8

<b>Pledge 8: Provide monthly updates on progress, and on local crime and policing issues. This will include the provision of crime maps, information on specific crimes and what happened to those brought to justice, details of what action we and our partners are taking to make your neighbourhood safer and information on how your force is performing.</b>					<b>York</b>	<b>Mixed Performance</b>
					<b>Force</b>	
Indicator		Sept 10	Sept 09	Change	Comparison to 2009/10 Average	Comment
% of people who feel well informed about what the police have been doing over the last 12 months	Y	70.0%	36.0%	+34%	53.0%	Increase
	F	62.6%	44.5%	+18.0%	49.0%	Increase
% of people who think that the police keep people informed about what they are doing to tackle local crime and ASB	Y	54.8%	57.2%	-2.0%	23.0%	Decrease
	F	48.5%	48.4%	+0.1%	48.0%	Increase


**Overall comment: York illustrating mixed performance/ Force improving performance**

## Pledge 9

<b>Pledge 9: If you have been a victim of crime agree with you how often you would like to be kept informed of progress in your case and for how long. You have the right to be kept informed at least every month if you wish and for as long as is reasonable.</b>					<b>York</b>	
					<b>Force</b>	
Indicator		Sept 10	Sept 09	Change	Comparison to 2009/10 Average	Comment
% victims who were provided with progress updates without asking	Y	51.0%	48.2%	3.0%	52.0%	Increase
	F	53.1%	52.9%	0.8%	52.0%	Increase
The % of victims who were satisfied with how they were kept informed of progress	Y	63.0%	63.0%	0.0%	62.0%	Increase
	F	68.0%	65.0%	+4.0%	65.0%	Increase







**Overall Comment: York & Force illustrating improving performance**

## Pledge 10

<b>Pledge 10: Acknowledge any dissatisfaction with the service you have received within 24 hours of reporting it to us. To help us fully resolve the matter, discuss with you how it will be handled, give you an opportunity to talk in person to someone about your concerns and agree with you what will be done about them and how quickly.</b>					<b>York</b>	<b>Mixed Performance</b>
					<b>Force</b>	
Indicator		Sept 10	Sept 09	Change	Comparison to 2009/10 Average	Comment
The average number of complaints received in a month	Y	13	0	13	17	Declining
	F	31	55	-24	55	Improving
Average number of Direction and Control complaints received in a month	Y	0	0	0	0	Improving
	F	3	17	-14	12	Improving

**Overall Comment: York illustrating mixed performance and the Force illustrating improving performance**

## Crime Rates York

The average number of crimes in this area has <b>increased from 1213.7 to 1316.3 (8.5%)</b> (compared to the same three month period last year)					
	Jul	Aug	Sep	<b>Average</b>	
2009	1209	1241	1191	<b>1213.7</b>	
2010	1287	1336	1326	<b>1316.3</b>	
The average number of burglaries in this area has <b>increased from 159.7 to 176.7 (10.6%)</b> (compared to the same three month period last year)					
	Jul	Aug	Sep	<b>Average</b>	
2009	127	184	168	<b>159.7</b>	
2010	152	184	194	<b>176.7</b>	
The average number of robberies in this area has <b>increased from 6 to 6.3 (5.6%)</b> (compared to the same three month period last year)					
	Jul	Aug	Sept	<b>Average</b>	
2009	7	8	3	<b>6</b>	
2010	9	3	7	<b>6.3</b>	
The average number of vehicle crimes in this area has <b>decreased from 106.7 to 95 (10.9%)</b> (compared to the same three month period last year)					
	Jul	Aug	Sep	<b>Average</b>	
2009	72	119	129	<b>106.7</b>	
2010	93	86	106	<b>95</b>	
The average number of violent crimes in this area has <b>decreased from 226.7 to 225.3 (0.6%)</b> (compared to the same three month period last year)					
	Jul	Aug	Sep	<b>Average</b>	
2009	238	233	209	<b>226.7</b>	
2010	228	249	199	<b>225.3</b>	
The average number of anti-social behaviour incidents in this area has <b>decreased from 1170.7 to 1168 (0.2%)</b> (compared to the same three month period last year)					
	Jul	Aug	Sep	<b>Average</b>	
2009	1191	1289	1032	<b>1170.7</b>	
2010	1259	1192	1053	<b>1168</b>	



## York District - Policing Team Overview

<b>Guildhall</b>				
The average number of crimes in this area has <b>increased from 284.3 to 293 (3%)</b> (compared to the same three month period last year)				
	Jul	Aug	Sept	<b>Average</b>
2009	307	279	273	<b>284.3</b>
2010	274	299	306	<b>293</b>
<b>Micklegate</b>				
The average number of crimes in this area has <b>increased from 123 to 162.3 (32%)</b> (compared to the same three month period last year)				
	Jul	Aug	Sept	<b>Average</b>
2009	134	122	113	<b>123</b>
2010	139	156	192	
<b>Holgate</b>				
The average number of crimes in this area has <b>increased from 60.3 to 73.3 (21.5%)</b> (compared to the same three month period last year)				
	Jul	Aug	Sept	<b>Average</b>
2009	51	69	61	<b>60.3</b>
2010	75	69	76	<b>73.3</b>
<b>Clifton</b>				
The average number of crimes in this area has <b>increased from 94.3 to 100 (6%)</b> (compared to the same three month period last year)				
	Jul	Aug	Sept	<b>Average</b>
2009	86	93	104	<b>94.3</b>
2010	10	11	88	<b>100</b>
<b>Heworth</b>				
The average number of crimes in this area has <b>increased from 80 to 80.3 (0.4%)</b> (compared to the same three month period last year)				
	Jul	Aug	Sept	<b>Average</b>
2009	85	84	71	<b>80</b>
2010	87	78	76	<b>80.3</b>
<b>Hull Road</b>				
The average number of crimes in this area has <b>increased from 47.7 to 58 (21.7%)</b> (compared to the same three month period last year)				
	Jul	Aug	Sept	<b>Average</b>
2009	31	53	59	<b>47.7</b>
2010	56	71	47	<b>58</b>
<b>Fishergate</b>				
The average number of crimes in this area has <b>decreased from 58.7 to 55 (6.3%)</b> (compared to the same three month period last year)				
	Jul	Aug	Sept	<b>Average</b>
2009	55	61	60	<b>58.7</b>
2010	64	58	43	<b>55</b>
<b>Fulford</b>				
The average number of crimes in this area has <b>decreased from 11.3 to 6.3 (44.1%)</b> (compared to the same three month period last year)				
	Jul	Aug	Sept	<b>Average</b>
2009	9	12	13	<b>11.3</b>
2010	6	7	6	<b>6.3</b>
<b>Bishopthorpe</b>				
The average number of crimes in this area has <b>decreased from 19 to 12.3 (35.1%)</b> (compared to the same three month period last year)				
	Jul	Aug	Sept	<b>Average</b>
2009				<b>19</b>
2010				<b>12.3</b>
<b>Dringhouses and Woodthorpe</b>				
The average number of crimes in this area has <b>increased from 51.7 to 63.7 (23.2%)</b> (compared to the same three month period last year)				
	Jul	Aug	Sept	<b>Average</b>
2009	57	51	57	<b>51.7</b>
2010	60	68	63	<b>63.7</b>

<b>Westfield</b>				
The average number of crimes in this area has <b>increased from 105.3 to 111.7 (6%)</b> (compared to the same three month period last year)				
	Jul	Aug	Sept	<b>Average</b>
2009	128	98	90	<b>105.3</b>
2010	103	122	110	<b>117.7</b>
<b>Acomb</b>				
The average number of crimes in this area has <b>increased from 33.3 to 49.7 (49%)</b> (compared to the same three month period last year)				
	Jul	Aug	Sept	<b>Average</b>
2009	35	26	39	<b>33.3</b>
2010	48	50	51	<b>49.7</b>
<b>Skelton, Rawcliffe and Clifton Without</b>				
The average number of crimes in this area has <b>increased from 57.3 to 65.3 (14%)</b> (compared to the same three month period last year)				
	Jul	Aug	Sept	<b>Average</b>
2009	59	68	45	<b>57.3</b>
2010	63	51	82	<b>65.3</b>
<b>Hunting and New Earswick</b>				
The average number of crimes in this area has <b>increased from 50.3 to 52 (3.3%)</b> (compared to the same three month period last year)				
	Jul	Aug	Sept	<b>Average</b>
2009	52	53	46	<b>50.3</b>
2010	63	43	50	<b>52.0</b>
<b>Haxby and Wigginton</b>				
The average number of crimes in this area has <b>decreased from 22 to 15 (31.8%)</b> (compared to the same three month period last year)				
	Jul	Aug	Sept	<b>Average</b>
2009	29	16	21	<b>22</b>
2010	16	15	14	<b>15</b>
<b>Strensall</b>				
The average number of crimes in this area has <b>decreased from 28 to 27.3 (2.4%)</b> (compared to the same three month period last year)				
	Jul	Aug	Sept	<b>Average</b>
2009	22	30	32	<b>28</b>
2010	24	41	17	<b>27.3</b>
<b>Osballdwick</b>				
The average number of crimes in this area has <b>decreased from 17 to 9 (47.1%)</b> (compared to the same three month period last year)				
	Jul	Aug	Sept	<b>Average</b>
2009	9	21	21	<b>17</b>
2010	9	8	10	<b>9</b>
<b>Heslington</b>				
The average number of crimes in this area has <b>increased from 13.3 to 15 (12.5%)</b> (compared to the same three month period last year)				
	Jul	Aug	Sept	<b>Average</b>
2009	10	15	15	<b>13.3</b>
2010	26	8	11	<b>15</b>
<b>Wheldrake</b>				
The average number of crimes in this area has <b>decreased from 11.3 to 11 (2.9%)</b> (compared to the same three month period last year)				
	Jul	Aug	Sept	<b>Average</b>
2009	15	11	8	<b>11.3</b>
2010	6	13	14	<b>11</b>
<b>Rural West York</b>				
The average number of crimes in this area has <b>increased from 28.7 to 35.3 (23.3%)</b> (compared to the same three month period last year)				
	Jul	Aug	Sept	<b>Average</b>
2009	20	34	32	<b>28.7</b>
2010	35	35	37	<b>35.3</b>
<b>Dunnington</b>				
No Crime data available -				

<b>SNT Area</b>	<b>Priorities Qtr3</b>	<b>Priorities Qtr4</b>	<b>Priorities Qtr1</b>	<b>Priorities Qtr2</b>	<b>Status</b>
<b>York North</b>	<b>1. Youth related ASB in The Village and Northfields areas of Strensall</b>	<b>1. Youth related ASB in The Village and Northfields areas of Strensall</b>	<b>1. Youth related antisocial behaviour in The Village and Northfields area of Strensall</b>	<b>1. Youth related ASB in The Village and Northfields areas of Strensall</b>	Neighbourhood priority for 12 months
	<b>2. Underage drinking and associated ASB in Huntington esp. Victoria Way, Geldof Rd, Monkton Rd and Bell Farm Av.</b>	<b>2. Underage drinking and associated ASB in Huntington esp. Victoria Way, Geldof Rd, Monkton Rd and Bell Farm Av.</b>	<b>2. Underage drinking and associated ASB in the following areas of Huntington - Victoria Way, Geldof Road, Monkton Road and Bell Farm Avenue.</b>	<b>2. Underage drinking and associated ASB in Huntington esp. Victoria Way, Geldof Rd, Monkton Rd and Bell Farm Av.</b>	Neighbourhood priority for 12 months
	<b>3. Theft of pedal cycles in Hull Road and Rural East areas</b>	<b>3. Theft of pedal cycles in Hull Road and Rural East areas</b>	<b>3. Theft of pedal cycles in Hull Road and Rural East areas.</b>	<b>3. Theft of pedal cycles in Hull Road and Rural East areas</b>	Neighbourhood priority for 12 months

<b>SNT Area</b>	<b>Priorities Qtr3</b>	<b>Priorities Qtr4</b>	<b>Priorities Qtr1</b>	<b>Priorities Qtr2</b>	<b>Priorities Status</b>
<b>York South</b>	<b>1.</b> Youth ASB & criminal damage in Wenlock Terrace and surrounding streets	<b>1.</b> Youth ASB at gale Lane and Chesney Fields	<b>1.</b> Police response to reports of anti social behaviour at Gale Lane and Chesney Fields, York..	<b>1.</b> Youth ASB at gale Lane and Chesney Fields	Neighbourhood priority for 9 months
	<b>2.</b> ASB in at Leaside Park, Leaside, Sandcroft Road & Lerecroft Road, Dringhouses	<b>2.</b> Youth ASB, congregation of youths, intimidation & criminal damage in Fulford Cross, Danesgates Pupil support/skills centre Steiner School, Fulford Road & immediate surrounding streets.	<b>2.</b> Youth ASB, congregation of youths, intimidation & criminal damage in Fulford Cross, Danesgates Pupil support/skills centre Steiner School, Fulford Road & immediate surrounding streets.	<b>2.</b> Youth ASB, congregation of youths, intimidation & criminal damage in Fulford Cross, Danesgates Pupil support/skills centre Steiner School, Fulford Road & immediate surrounding streets.	Neighbourhood priority for 9 months
	<b>3.</b> ASB in Lindsey Ave	<b>3.</b> ASB in Lindsey Ave, Sowerby Road, Bursall Drive, Birstwith Frive & Bouthwaite Drive	<b>3.</b> ASB in Lindsey Ave, Sowerby Road, Bursall Drive, Birstwith Frive & Bouthwaite Drive	<b>3.</b> ASB in Lindsey Ave, Sowerby Road, Bursall Drive, Birstwith Frive & Bouthwaite Drive	<b>3.</b> ASB in Lindsey Ave, Sowerby Road, Bursall Drive, Birstwith Frive & Bouthwaite Drive

<b>SNT Area</b>	<b>Priorities Qtr3</b>	<b>Priorities Qtr4</b>	<b>Priorities Qtr1</b>	<b>Priorities Qtr2</b>	<b>Priorities Status</b>
<b>York Central</b>	<b>1.</b> ASB and crime at Spa shop, Lowther St.	<b>1.</b> Criminal damage, in particular graffiti, and ASB on South Bank.	<b>1.</b> Criminal damage, in particular graffiti, and ASB on South Bank	<b>1.</b> Criminal damage, in particular graffiti, and ASB on South Bank.	Neighbourhood priority for 9 months
	<b>2.</b> Alcohol and drug-related crime and ASB on Walmgate, esp. around the shops and Shannon House.	<b>2.</b> Alcohol and drug-related crime and ASB on Walmgate, esp. around the shops and Shannon House.	<b>2.</b> Alcohol and drug-related crime and ASB on Walmgate, esp. around the shops and Shannon House.	<b>2.</b> Alcohol and drug-related crime and ASB on Walmgate, esp. around the shops and Shannon House.	Neighbourhood priority for 12 months
	<b>3.</b> Increased ASB outside the shops on Crichton Ave., Clifton	<b>3.</b> Alcohol and drug-related crime and ASB on Union Terrace	<b>3.</b> None identified	<b>3.</b> Alcohol and drug-related crime and ASB on Union Terrace	Neighbourhood priority for 12 months

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## Safer York Partnership Performance Report

### For Meeting of Community Safety Overview & Scrutiny Committee

#### PERFORMANCE REPORT ON COMMUNITY SAFETY PLAN

#### Introduction and Overview

- 1.1 This is an updated version of a report that went to Safer York Partnership Board (SYP) in October 2010. Data and/or update information on progress is not held by the SYP support team for all of the indicators contained within the plan and Local Area Agreement. Therefore this report does contain gaps where information is missing.
- 1.2 There is no new data for around half of the indicators. There have been no surveys completed recently (Talk-about / Place). A version of the Talk-about / Place survey is out for internal consultation at the moment. Results from these surveys are likely to be available in January / February 2011.
- 1.3 In terms of the overall measure of Crime Groups on IQUANTA, York is currently 13<sup>th</sup> in its family of most similar CSP's. This is one place higher in its family than at the start of the previous quarter. Violent crimes are still predicted to come in over target for strategy end, but York is in 7<sup>th</sup> position within its family grouping (Assault with Injury)
- 1.4 The lowest performing area on Iquanta (15<sup>th</sup>) is Cycle Theft. This is preventing York improving on its overall crime family position. The levels of cycle theft continue to be an issue. For the past 5 months, levels of cycle theft have been significantly above target. It is predicted that there will be around 500 more cycle theft crime than last year which will be a rise of around 40 to 45%.
- 1.5 Although figures for overall crime in the last four months are under target, it is predicted that there will be around 400 more crimes in 2010/11 than in 2009/10. This is mainly made up of cycle theft as described above.

Indicator	Monthly Target by 2010/11	Quarter 2 - 2010 / 11		
		Jul	Aug	Sep
Overall BCS Crimes	824.6	650	650	649
(Iquanta Position out of 15)		12	13	13

Indicator	Monthly Target by 2010/11	Quarter 3 - 2010 / 11		
		Oct	Nov	Dec
Overall BCS Crimes	824.6	666		
(Iquanta Position out of 15)		13		

Type	2006/07	2007/08	2008/09	2009/10	2010/11
Baseline / Target	11931	11876	10861	10354	9896
Out-turn		10010	9906	7547	7947 (Est)

## Safer Neighbourhoods

2.1 The only crime indicator for this section is Criminal Damage and this continues to be under target. The most recent comparison data indicates that York is no longer worst performing in its group. It is estimated that York will have lower levels of criminal damage in 2010/11 than in 2009/10 accounting for a change in around 200 crimes.

Indicator	Monthly Target by 2010/11	Quarter 2 - 2010 / 11		
		Jul	Aug	Sep
Criminal Damage (excl 59)	284.3	175	209	199
(Iquanta Position out of 15)		12	10	10

Indicator	Monthly Target by 2010/11	Quarter 3 - 2010 / 11		
		Oct	Nov	Dec
Criminal Damage (excl 59)	284.3	218		
(Iquanta Position out of 15)		11		

Type	2006/07	2007/08	2008/09	2009/10	2010/11
Baseline / Target		3985	3781	3592	3412
Out-turn	4189	3697	3630	2777	2583 (Est)

2.2 The most recent estimate of NI35 is Level 2. At present a target level has not been set for 2010/11. Work under the Prevent agenda is normally reported as a separate item.

### NI 35

Indicator	Type	2008/09	2009/10	2010/11
NI 35 Building Resilience to Violent Extremism	Target	Level 2	Level 3	Not Set
	Out-turn	Level 2	Level 2	

2.3 There is no new data available for NI17 perception of anti-social behaviour. New results may be available in January / February 2011

### NI 17

Indicator	Type	2006/07	2007/08	2008/09	2009/10	2010/11
NI 17 Perceptions of Anti-social Behaviour	Target	14%	Not Set	13%	11%	9.4%
	Out-turn		13%	11.3%	14%	

2.4 There is no new data available for NI41 perceptions of drunk or rowdy behaviour. New results may be available in January / February 2011

### NI41

Indicator	Type	2006/07	2007/08	2008/09	2009/10	2010/11
NI 41 Perceptions of drunk or rowdy behaviour as a problem	Target	No Data	No Data	Not Set	Not Set	16.1%
	Out-turn			18.4% (Place)	22% (TA)	

2.5 There is no new data available for NI42 perceptions of drug dealing as a problem. New results may be available in January / February 2011



NI42

Indicator	Type	2006/07	2007/08	2008/09	2009/10	2010/11
NI 42 Perceptions of drugs or drug dealing as a problem	Target	Not Set	Not Set	Not Set	Not Set	14.9%
	Out-turn	25% (TA)	24% (TA)	17.3% (Place)	19% (TA)	

2.6 There is no new available data for these perception indicators. These indicators take in to account how services understand and successfully deal with local problems.

Indicator	Type	2006/07	2007/08	2008/09	2009/10	2010/11
NI 21 % of residents who agree that police and other local services are successfully dealing with ASB and crime in their local area	Target	No Data	No Data	Not Set	Not Set	31.9%
	Out-turn			29.2%	----	

Indicator	Type	2006/07	2007/08	2008/09	2009/10	2010/11
NI 27 Understanding of local concerns about anti-social behaviour and crime by the local council and police	Target	Not Set	Not Set	Not Set	Not Set	9.40%
	Out-turn	14%	13%	11.3%	----	

2.7 There is no new available data for the Talk-about indicator about speeding or young people hanging about. The last survey showed that resident's perception of teenagers hanging around in the streets had decreased.

Indicator	Type	2006/07	2007/08	2008/09	2009/10	2010/11
Talkabout: Residents who think speeding is a problem in their local area	Out-turn	62%	62%	57%	68%	
	Improving ?		Stable	Yes	No	

Indicator	Type	2006/07	2007/08	2008/09	2009/10	2010/11
Talkabout: Residents who think teenagers hanging around in the streets is a problem in their area	Out-turn	54%	58%	50%	43%	
	Improving ?		No	Yes	Yes	

2.8 Information for NI39 Alcohol Related Harm Admissions has been taken from the Local Alcohol Profiles for England website. Although no narrative can be given around this indicator, the latest data continues to suggest that this indicator is on track to meet the targets in the LAA. This indicator has come in under target for the last eight quarters. York is one of only two areas in North Yorkshire that is predicted to come in under target. A Bid has been put forward in conjunction with the PCT to apply for locally available monies to manage and share Emergency Department information.

NI 39

Indicator	Type	2006/07	2007/08	2008/09	2009/10	2010/11
NI39 Alcohol Related Harm Admissions	Target	1270.1	?	1544	1620	1675
	Out-turn		1196.59	1403.53	1413	

2009/10

Indicator	Type	Q1	Q2	Q3	Q4	2009/10
NI39 Alcohol Related Harm Admissions	Target	405	405	405	405	1620
	Out-turn	361	366	339	347	1413

2.9 The latest road safety information is below. Work continues through the Road Safety Task Group. The estimated figure for 2010 is based upon the first six months of the year.

**NI 47 - YORK**

Indicator	Type	2007	2008	2009	2010
NI 47 People killed or seriously injured in road traffic accidents	Target	118	95	87	81
	Out-turn	93	95	59	50 (EST)

2.10 The Safer York Partnership website has undergone further improvement to allow the public to comment on all projects and strategies. These comments are filtered automatically to the support team and partners for immediate feedback. The Community Watch website has been integrated into the main Safer York website. Current use of the website has slightly decreased over the last three months. The most popular sections with the public are any currently advertised campaigns.

2.12 Hate crime only increased by 3% when comparing 2009/10 to 2008/09, and based on latest available data is predicted to decrease 3% when comparing 2010/11 to 2009/10.

Indicator	Type	2003/4	2004/5	2005/6	2006/7	2007/8	2008/9	2009/10	2010/11
Hate Crime	Out-turn	85	104	102	102	68	164	169	164 (Est)
	Direction of Travel								

2.13 The changes in Hate Crimes between 2007/08 and 2008/09 were due to changes in recording standards / classifications which were brought in April 2008.

2.14 There are no significant patterns of hate crime with levels of hate crime matching the overall population figures within wards. The breakdowns for the types of hate crime for their main groupings are as follows:

- 72% Racially motivated
- 16% Homophobic
- 2% Religiously motivated
- 3% Transphobic
- 7% Disability Motivated

2.15 There have been very few repeat victims of hate crime this financial year. Key wards have been Guildhall, Heworth and Micklegate.

2.16 Levels of reported graffiti in the city stay low, although key sites are being targeted through multi-agency action such as the Bumps near York college.

## Drugs & Alcohol

- 3.1 Operation Altn8 has run for the previous two years. It has been decided to re-badge this project as Operation Style (Safer Time in York Let's Enjoy). Operation STYLE was launched on Friday 4<sup>th</sup> June 2010 and is a partnership-led operation aimed at reducing disorder and traffic collisions that occur due to alcohol and drugs. On the opening evening, police officers and volunteers gave out water, snap-maps of York, and on 27 occasions, orders to leave the City Centre under Section 27 of the Violent Crime Reduction Act 2009.
- 3.2 Operation Style ran across thirteen weekends over the summer and within the city centre during the time periods STYLE ran (8 p.m to 6 a.m), there was a 13% reduction in violent crime.
- 3.3 The Night-safe Task group continues to be effective in co-ordinating multi-agency projects. It is currently completing a review and upgrade of the Cumulative Impact Zone (CIZ) in order to stabilise the levels of city centre violent crime. Information available on the CIZ suggests that violent crime fell by 25% between 2008/09 and 2009/10. This is compared to violent crime falling by 8% city-wide.
- 3.4 Quarter 4 data for NI38 Drug Related Offending has finally been released and indicates that the actual amount of drug related offending is lower than it is predicted to be. The latest data, up to Q3 09/10, suggest that York is on track to meet this indicator.

### 2009/10

Indicator	Type	Q1	Q2	Q3	Q4	2009/10 (Est)
NI 38 Drug Related (Class A) Offending Rate	Cohort Size	40	40	40	40	37
	Predicted Offences	37.8	32.2	28.9	24.3	123.2
	Actual Offences	16	28	36	15	95
	Ratio Target	1.05	1.05	1.05	1.05	1.05
	Ratio Out-turn	0.42	0.87	1.25	0.62	0.77

- 3.5 At present there is still no information on the national hub regarding National Indicator 40, Drugs users in effective treatment. Enquiries have been made with the DAT to see if this indicator can be provided locally but due to data methodology, with information being matched across a number of partners, this cannot be done.
- 3.6 Criminal Justice information from partners has recently been developed and structured for the forthcoming Joint Strategic Needs Assessment. A couple of key points from this information include:
- Just under 550 drugs offences recorded in York by North Yorkshire Police in 2009/10. Mainly for cannabis offences although offences for heroin, cocaine, amphetamine, methadone and amphetamine.
  - Around 30 new drug related cases recorded on CYC housing system in 09/10
  - Around 100 calls for service from the public to CYC to remove drug-related litter. This is mainly centred within the Guildhall, Clifton and Micklegate wards.

- Drug Offences are still mainly recorded around the night-time economy and are city-centre based.
- 24% of OASYS surveys conducted on York Offenders report having a main drug use in the last 6 months. Around 44% of these assessments found cannabis was their main drug used; followed by other types which are predominantly Methadone; Ketamine and Subutex (26%); and heroin (17%).
- Around 19% of York individuals assessed by the OASYS surveys admitted to having injected drugs; with only 5% currently and 14% in the recent past.
- Around 4% of OASYS respondents in York admitted to having committed violent behaviour related to their drug use, with 18% who currently using drugs admitting to the same.
- Around 34% of OASYS respondents in York who admitted to currently using drugs have self-harmed, attempted suicide or had suicidal thoughts or feelings. This is compared to only 11% who admitted to currently using drugs but have been diagnosed with psychological problems and/or depression.

### Volume Crime (including Burglary, Vehicle Crime and Cycle Theft)

4.1 NI 16 Serious Acquisitive Crime is continuing to be a low levels. Last year there were 1500 fewer crimes than the year before. Each month of this financial year has been under target, although it is expected we may have 40 crimes more. Significant improvement has been seen in the Iquanta family with York now placed at 9<sup>h</sup> in its most similar family group compared to 13<sup>th</sup> at this stage last year.

Indicator	Monthly Target by 2010/11	Quarter 2 - 2010 / 11		
		Jul	Aug	Sep
NI16 Serious Acquisitive Crime	293	167	159	175
(Iquanta Position out of 15)		8	11	9

Indicator	Monthly Target by 2010/11	Quarter 3 - 2010 / 11		
		Oct	Nov	Dec
NI16 Serious Acquisitive Crime	293	147		
(Iquanta Position out of 15)		9		

Type	2006/07	2007/08	2008/09	2009/10	2010/11
Baseline / Target	4311	4101	3891	3696	3512
Out-turn		3330	3459	1998	2040 (Est)

4.2 Vehicle Crime across all three indicator parts has continued to be low. There is predicted to be a slight rise this year, but this is offset by the significant reductions at the end of 2009/10

Theft from a Vehicle

		Quarter 2 - 2010 / 11		
Indicator	Monthly Target by 2010/11	Jul	Aug	Sep
Theft from a Vehicle	160.4	72	64	88
(Iquanta Position out of 15)		9	11	9

		Quarter 3 - 2010 / 11		
Indicator	Monthly Target by 2010/11	Oct	Nov	Dec
Theft from a Vehicle	160.4	56		
(Iquanta Position out of 15)		10		

Type	2006/07	2007/08	2008/09	2009/10	2010/11
Baseline / Target		2248	2133	2026	1925
Out-turn	2363	1680	1749	905	907 (Est)

Theft of a Vehicle

		Quarter 2 - 2010 / 11		
Indicator	Monthly Target by 2010/11	Jul	Aug	Sep
Theft of a Vehicle	44.8	22	25	20
(Iquanta Position out of 15)		9	8	8

		Quarter 3 - 2010 / 11		
Indicator	Monthly Target by 2010/11	Oct	Nov	Dec
Theft of a Vehicle	44.8	21		
(Iquanta Position out of 15)		7		

Type	2006/07	2007/08	2008/09	2009/10	2010/11
Baseline / Target		628	596	566	538
Out-turn	660	492	437	263	291 (Est)

Vehicle Interference

		Quarter 2 - 2010 / 11		
Indicator	Monthly Target by 2010/11	Jul	Aug	Sep
Vehicle Interference	36.9	7	6	3
(Iquanta Position out of 15)		14	13	10

		Quarter 3 - 2010 / 11		
Indicator	Monthly Target by 2010/11	Oct	Nov	Dec
Vehicle Interference	36.9	4		
(Iquanta Position out of 15)		8		

Type	2006/07	2007/08	2008/09	2009/10	2010/11
Baseline / Target		479	467	455	443
Out-turn	492	303	180	111	91 (Est)

4.3 Theft from a vehicle was 55% below its target in 2009/10 and is estimated to finish 52% below in 2010/11. Theft of a vehicle was 53% below its target in 2009/10 and is estimated to finish 45% below in 2010/11. Vehicle interference was 76% below its target in 2009/10, and is estimated to finish 80% below in 2010/11.

4.4 Domestic Burglary reduced by 37% when comparing 2009/10 to 2008/09. Based on the first four months of the year it is predicted to 1% higher than last year.

### Domestic Burglary

Indicator	Monthly Target by 2010/11	Quarter 2 - 2010 / 11		
		Jul	Aug	Sep
Domestic Burglary (inc Attempts)	73.3	63	64	59
(Iquanta Position out of 15)		9	9	9

Indicator	Monthly Target by 2010/11	Quarter 3 - 2010 / 11		
		Oct	Nov	Dec
Domestic Burglary (inc Attempts)	73.3	58		
(Iquanta Position out of 15)		9		

Type	2006/07	2007/08	2008/09	2009/10	2010/11
Baseline / Target	1081	1029	976	927	880
Out-turn		989	1126	713	722 (Est)

4.5 The Burglary Task Group has re-visited its action plans, as large schemes such as alley-gating and burglary packs have been completed, and prioritised actions such as promoting shed security and the sale of subsidised equipment, targeting of car boot sales and second-hand dealers and promoting of neighbourhood watch schemes in target areas. There have been the usual summer trends of allotment crime and actions were put in place to deal with these. There is no new perception data from the Talk-about on concern about leaving your home empty.

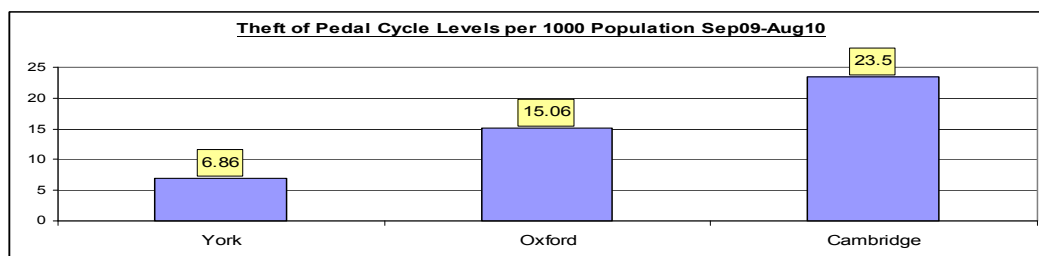
4.6 Theft or unauthorised taking of a cycle has seen large increases in the last three months, and is predicted to 40 to 45% higher than last year which equates to around 500 more crimes.

Indicator	Monthly Target by 2010/11	Quarter 2 - 2010 / 11		
		Jul	Aug	Sep
Theft of Pedal Cycle	96	161	137	141
(Iquanta Position out of 15)		15	15	15

Indicator	Monthly Target by 2010/11	Quarter 3 - 2010 / 11		
		Oct	Nov	Dec
Theft of Pedal Cycle	96	151		
(Iquanta Position out of 15)		15		

Type	2006/07	2007/08	2008/09	2009/10	2010/11
Baseline / Target	1414	1345	1276	1212	1152
Out-turn		1198	1014	1120	1637 (Est)

4.7 York has historically had a large number of cycle thefts largely because of the high number of cycles and cycle users. The vast majority of cycles are being stolen from Guildhall Ward (City Centre). York compares favourable in terms of cycle theft compared to other cycling cities, with Cambridge having four times the levels of cycle theft per head of population, and Oxford having double the level of cycle theft per head of population.



- 4.8 A large number of cycles are being stolen from the Micklegate, Hull Road and Huntington Wards. York University and York College have been targeted over last three months.
- 4.9 Bikes are being stolen from the City Centre cycle racks, most are going from Kings Square / St Andrewgate; Museum Gardens' Parliament Street; Wellington Road/Tanners Moat; and St Helens Square respectively. Work is being with Cycling city to re-organise provision around St Andrewgate and Piccadilly.
- 4.10 92% of the detected York cycle thieves live within York, with only a known few travelling from outside York. 23% of the detected cycle thieves also live within 500m of the location they stole the bike from. 99% of detected cycle thieves are male, and 75% are under 25 years old.
- 4.11 The most common specific item stolen in non-dwelling burglaries (such as shed or garage) are bikes, and in June and July 2010 around a third of all non-dwelling burglaries involved bikes being stolen. Safer York's response to shed security has been increased with new promotional campaigns, discounted items, repeat victimisation programmes and targeting of allotment crime.
- 4.12 In 2009-10, there were very few arrests or detections of pedal cycle thieves. In addition, there were very few bikes recorded as recovered. Of the cycle theft crimes, there have been several detected cycle-theft crimes at York Hospital, York College, Olympian Court and York University – with Guildhall having the most detected out of all the wards. Campaigns to increase the amount of intelligence and information the public and partner agency staff provides to us have been launched. An example of this is below.



- 4.13 Recent actions from the last Cycle Theft Task Group (in July) include deterring cycle thieves by producing stickers for Operation Spoke-marked bikes, new signs on city centre cycle racks advertising 'police tracker bikes' are in operation. Signage has also been placed at racks where cycles are mostly stolen overnight.

4.14 Rat Trap or Tracker Bikes will also be deployed more regularly, particularly as a number will be bought for North Yorkshire Police use on the York University Campus. York University will also be improved against cycle theft by upgrading a number of cycle racks, deploying cycle strips and by producing comprehensive packages for new students. An advertising campaign for Rat-trap bikes has been promoted within York with press articles published on 13<sup>th</sup> October, as well as payslip and bus advertising as below.



4.15 The Safer York Partnership and North Yorkshire Police are working with CYC Trading Standards are targeting prolific thieves who sell on the stolen bikes by cracking down on prolific bike sellers particularly on eBay and Gum-Tree. Bike sellers who sell more than 12 items are now required to register with CYC Trading Standards who are also now supplied with details of all recently stolen bikes.

4.16 Since Operation Spoke (a scheme to UV mark bikes in York to deter and catch cycle thieves, and then help return bikes to their rightful owner) began mid January 2010, there have been almost 6000 bikes registered (by 12<sup>th</sup> October) on the online database. In the short-time Operation Spoke has been in use, the database has already been used to return a number of stolen and missing bikes and arrest any offenders on them.

4.17 Information on the re-offending rate of young offenders is available for the whole of 09/10. This indicator is on track and under target. Data for Quarter 1 of 10/11 is released in late October. Notes from the children and families performance report suggest that:

“Other similar indicators (e.g. LPSA2) show reductions in seriousness and frequency of re-offending by the 35-40% of the cohort that is dealt with by the YOT. York is historically very high compared with statistical family and region. The 2009/1010 cohort has a higher risk profile. Evidence from other systems is that re-offending by the few most prolific ('DYOs') has halved recently in York. York is making better progress now than similar areas.”

#### NI 19 - YORK

Indicator	Type	2007/08	2008/09	2009/10	2010/11
NI 19 Rate of Proven re-offending by young Offenders aged 10 to 17	Target	1.91 (2005)	1.82	1.74	1.66
	Out-turn		1.62	1.17	

#### NI 19 - YORK - 2010/11 Quarters

Indicator	Type	Q1	Q2 +	Q3 +	Q4 +
NI 19 Rate of Proven re-offending by young Offenders aged 10 to 17	Target	0.69	1.05	1.4	1.66
	Out-turn	0.53			



4.18 The first time entrants to the Youth Justice System indicator, has been provided in a more concise form after previous board discussions. Notes from the children and families performance report suggest that:

“Historical 06/07 data is unreliable due to longstanding under-reporting by police. 08/09 figures suggest the rate of FTEs had decreased rapidly but then leveled out. 09/10 Q1 figures showed an initial very sharp upturn in numbers given Reprimands by Police but settled back down to target trajectory. Data quality problems with new police system persist. New police system of Youth Restorative Disposals had clear initial impact but needs re-launch; Capable Guardian scheme yet to make impact. York is now making better progress than similar areas.”

**NI 111 - YORK**

Indicator	Type	2007/08	2008/09	2009/10	2010/11
NI 111 First time entrants to the Youth justice System aged 10 to 17	Target	2350	2185	2040	1900
	Out-turn		1810	1559	

**NI 111 - YORK - 2010/11 Quarters**

Indicator	Type	Q1	Q2 +	Q3 +	Q4 +
NI 111 First time entrants to the Youth justice System aged 10 to 17	Target	900	1300	1600	1900
	Out-turn	220	446		

4.19 It was also suggested that NI43 is included here. Notes from the Children and families performance report suggest that:

“York has low levels of serious youth crime and the YOT has the confidence of the magistrates on community sentences e.g. Intensive Supervision & Surveillance. Very small numbers mean percentages can fluctuate significantly. Long-term, York is at national average rate but sharp reduction in custody numbers recently (almost halved).”

**NI 43**

Indicator	Type	2007/08	2008/09	2009/10	2010/11
NI 43 Young people within the Youth Justice System receiving a conviction in court who are sentenced to custody	Target	3.6%	5%	5%	4%
	Out-turn		4.9%	2.60%	2.1% (EST)

**NI 43 - YORK - 2010/11 Quarters**

Indicator	Type	Q1	Q2 +	Q3 +	Q4 +
NI 43 Young people within the Youth Justice System receiving a conviction in court who are sentenced to custody	Target	4%	4%	4%	4%
	Out-turn	2.1%	2.7%		

4.20 The re-offending rate of PPOs continues to be on track in York. This indicator has been under target for the last eight quarters. York achieved a reduction of 46% compared to a target of 21%. This is the second year in a row they have far outstretched their target.

2009/10

Indicator	Type	Q1	Q2	Q3	Q4	2009/10 (Est)
NI 30 Re-offending Rate of Prolific and Priority Offenders	Baseline Offences	21.25	21.25	21.25	21.25	85
	Target	17	17	16	17	67
	Out-turn	12	7	9	18	46
	% Reduction Target	21%	21%	21%	21%	21%
	% Reduction Out-turn	44%	67%	58%	15%	46%

4.21 Other elements of serious acquisitive crime, such as robbery continue to have low levels in York. Aggravated vehicle taking is above target but is predicted to have the same levels as last year. There is predicted to be a rise in personal robbery of around 15%, but this only equates to thirteen crimes.

Robbery of Business Property

Type	2006/07	2007/08	2008/09	2009/10	2010/11
Baseline / Target	N/a	24	22	21	20
Out-turn			45	15	15 (Est)

Robbery of Personal Property

Type	2006/07	2007/08	2008/09	2009/10	2010/11
Baseline / Target	159	151	143	136	130
Out-turn		137	73	74	87 (Est)

Aggravated Burglary in a Dwelling

Type	2006/07	2007/08	2008/09	2009/10	2010/11
Baseline / Target	N/a	10	9	9	8
Out-turn			5	10	2 (Est)

Aggravated Vehicle Taking

Type	2006/07	2007/08	2008/09	2009/10	2010/11
Baseline / Target	N/a	14	13	12	11
Out-turn			24	18	15 (Est)

4.22 The latest data (March 2010) shows York has for the first time shown a lower actual rate than the predicted/target rate. There have now been two months in a row showing good performance. The actual re-offending rate of 12.26% is the lowest it has been since this indicator commenced measurement.

Indicator	Type	2010/11			
		Jun-08	Sep-08	Dec-08	Mar-09
NI 18 Adult Reoffending Rate	Predicted	No Available Data	11.87%	12.01%	12.23%
	Actual		13.02%	14.16%	14.25%
	Difference		9.62%	17.90%	16.47%

Indicator	Type	2009/10			
		Jun-09	Sep-09	Dec-09	Mar-10
NI 18 Adult Reoffending Rate	Predicted	12.34%	12.56%	12.66%	12.49%
	Actual	14.42%	14.38%	12.92%	12.26%
	Difference	16.88%	14.52%	2.03%	-1.85%

## Violent Crime

- 5.1 Work is continuing through the Domestic Abuse Steering Group and the York and North Yorkshire Joint co-coordinating group.
- 5.2 NI 32 – Repeat Incidents of a MARAC, is the main performance indicator for domestic violence. This indicator measures the percentage of repeat MARACs compared to initial MARACs. Although this has been above target for 2008/09, 2009/10 and potentially this financial year, comparative information suggests York is performing well. This was a new indicator in 2007/08 and there were issues over the target setting and methodology.

Indicator	Type	2007/08	2008/09	2009/10	2010/11
NI 32 Repeat Incidents of Domestic Violence Cases reviewed as a MARAC	Target	8.3% (Est)	7%	6%	5%
	Out-turn	8.3%	10.8%	17.6%	15%

- 5.3 The latest independent evaluation of this process by CAADA was positive, as it stated:

"Your repeats at MARAC are significantly low, this is unusual as the longest running MARACs typically have a repeat rate over 30% and the national average is 21.5%."

- 5.4 In 2009/10 there were 2197 incidents of domestic violence in York, and this is compared to 2025 incidents in 2008/09 – this shows a general increase of 8% between the two financial years. When each domestic violence incident is considered by its level, York had 13% more level 1's, 13% fewer level 2's, and 8% more level 3's in 2009/10 than in 2008/09. No data is yet available for 2010/11.
- 5.5 There were 757 incidents of Repeat Domestic Violence in 2009/10 compared to 696 incidents in 2008/09. This shows an 8% increase in York between the two years.
- 5.6 Information regarding NI34 - Murders connected to Domestic Violence shows York had none in 2009/10. There have been none in Q1 and Q2 of this financial year

Indicator	Type	2007/08	2008/09	2009/10	2010/11
NI 34 Domestic Violence Murder	Target	N/a	0	0	0
	Out-turn	N/a	0	0	0

5.7 NI20 Assault with injury is still a cause for concern. There have been small rises in these crimes in the last couple of months, and levels at this stage are predicted to be 9% higher than last year. York is placed 4th in its most similar families, suggesting we are performing comparatively well. Much of the work to tackle violent crime is driven through the Night-safe Task group and has been reported in the Drugs and Alcohol section previously.

Indicator	Monthly Target by 2010/11	Quarter 2 - 2010 / 11		
		Jul	Aug	Sep
NI20 Assault with Injury	76.8	106	116	93
(Iquanta Position out of 15)		4	2	4

Indicator	Monthly Target by 2010/11	Quarter 3 - 2010 / 11		
		Oct	Nov	Dec
NI20 Assault with Injury	76.8	99		
(Iquanta Position out of 15)		7		

Type	2006/07	2007/08	2008/09	2009/10	2010/11
Baseline / Target	N/a	1024	990	956	922
Out-turn			1239	1140	1238 (Est)

5.8 The base-line for NI15 has been changed from 07/08 to 08/09 due to issues of data recording. Last year, most police forces in England and Wales were asked to reclassify their violent crimes due to inconsistencies and intricacies of violent crime recording. It was felt therefore that the baseline year 07/08 was not a true reflection of the levels of serious violent crime. Of the crimes recorded as Serious Violent Crime there seems to be no identifiable pattern and very few repeat incidents of crimes.

Indicator	Monthly Target by 2010/11	Quarter 2 - 2010 / 11		
		Jul	Aug	Sep
NI15 Serious Violent Crime	11.3	11	8	8
(Iquanta Position out of 15)		12	13	10

Indicator	Monthly Target by 2010/11	Quarter 3 - 2010 / 11		
		Oct	Nov	Dec
NI15 Serious Violent Crime	11.3	15		
(Iquanta Position out of 15)		11		

Type	2006/07	2007/08	2008/09	2009/10	2010/11
Baseline / Target	N/a	N/a	151	144	136
Out-turn				123	122 (Est)

5.9 Gun Crime and Knife crime offences continue to have very small numbers. Analysis has been completed on Gun Crime as it has seen a rise last year and is due to come in above target this year. This analysis shows that the majority of incidents are of an anti-social behaviour nature involving BB or pellet guns in cases of criminal damage

#### Knife Crime

Type	2006/07	2007/08	2008/09	2009/10	2010/11
Baseline / Target	N/a	67	64	62	60
Out-turn			60	40	41 (Est)

Gun Crime

Type	2006/07	2007/08	2008/09	2009/10	2010/11
Baseline / Target	N/a	2	2	2	2
Out-turn			5	13	10 (Est)

5.10 There is no new Talk-About perception data on residents going about alone.

Indicator	Type	2006/07	2007/08	2008/09	2009/10	2010/11
Talkabout: Residents concerned about going out alone in York	Out-turn	27%	27%	25%	24%	
	Improving ?		Stable	Yes	Yes	

**Business Crime**

6.1 Although Business Crime does not feature within the performance management framework aligned to the Community Safety Plan, it remains a priority for the Guildhall Safer Neighbourhood Team (SNT) and for the Partnership. Addressing local priorities remains a priority for the SNTs under the policing pledge but also close collaborative working between the business community and SYP. Demonstrating initiatives to tackle all aspects of crime and disorder play a big part in increasing public confidence.

6.2 Safer York Partnership has established a Business Crime group which is working with the business community, Community Watch and RACY to develop initiatives to target business crime. Targets have been set for crime categories in Business crime. These are not part of LAA framework and have been created by the Business Crime group to monitor progress in line with other Safer York Partnership delivery groups.

6.3 The latest business crime figures are below (Robbery of a Business Property is covered in the Serious Acquisitive Crime Section). There is no comparison information on Iquanta at present for Theft by an Employee, Burglary of a Business Premise or Making off Without Payment.

Shoplifting

Type	2006/07	2007/08	2008/09	2009/10	2010/11
Baseline / Target	N/a	1645	1617	1590	1563
Out-turn			1745	1573	1726 (Est)

Burglary of Business Premises

Type	2006/07	2007/08	2008/09	2009/10	2010/11
Baseline / Target	N/a	466	458	450	443
Out-turn			N/a	342	408 (Est)

Making Off Without Payment

Type	2006/07	2007/08	2008/09	2009/10	2010/11
Baseline / Target	N/a	98	96	94	93
Out-turn			N/a	101	96 (Est)

Fraud

Type	2006/07	2007/08	2008/09	2009/10	2010/11
Baseline / Target	N/a	261	256	252	248
Out-turn			N/a	311	286 (Est)

Theft by an Employee

Type	2006/07	2007/08	2008/09	2009/10	2010/11
Baseline / Target	N/a	42	41	41	40
Out-turn			43	33	46 (Est)

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## **Community Safety Overview and Scrutiny Committee**

**30 November 2010**

### **2010/11 Quarter 2 Performance Report**

#### **Summary**

- 1 This report presents an overview of performance at Q2 2010/11 for environmental and regulatory services managed from within the Communities and Neighbourhoods Directorate. A separate report on the agenda provides details of the crime and community safety position to end September.
- 2 Following the request made by the committee at the Q1 meeting, this report only focuses on significant variations from target.

#### **Background**

- 3 It is a requirement in the council's constitution to report to the relevant scrutiny panel every quarter.

#### **Finance overview**

- 4 The approved 2010/11 budget for this portfolio is £29.6m and this review indicates a forecast overspend of £106k. The main area causing this overspend is a projected shortfall in income from Commercial Waste activities.
- 5 Work is being carried out to address the income shortfall with alternative options that would reduce the position being assessed. The directorate will also address its current overspend position via vacancy management measures along with a continued freeze on non essential spend in order to outturn within budget by the end of the financial year.

#### **Performance overview**

- 6 All of the relevant corporate strategy actions were on target or complete at the end of Quarter 2.
- 7 58% of the National PIs that are measurable at this point are on target, while 45% are improving on last year, and 40% are stable.
- 8 The main exceptions against target relate to an increase in fly-tipping levels, and recycling and landfill rates not improving as quickly as expected.

#### **Corporate Strategy**

- 9 The table below provides more detail about progress on the relevant corporate strategy actions.

**Table 1: Progress on delivering Corporate Strategy Actions.**

Priority vision	CYC commitments	Improvement by 2012	2009/10 actions / milestones	Progress	Comment
Safer City: We want York to be a safer city with low crime rates and high opinions of the city's safety record.	We will reduce the number of burglary and thefts within the city, using all available funds, such as target hardening.	Reduce serious acquisitive crimes by at least 18%	Respond to 100% of resident requests to have Cold Calling Control Zones	On target	From the 1st April - 30th September 2010 we have launched 29 zones, refused 26 zones. We have responded to every request received and have a pending list.
	We will reduce the number of first time entrants into the criminal justice system and tackle public perception of anti-social behaviour	Reduce public concern about anti-social behaviour	Maintain 4 "capable guardian" schemes in wards with high crime rates throughout 2010-11 and then ensure that the schemes are taken on and run by the community in those wards. These schemes aim to intervene at an early stage to prevent youth crime	On target	An update report went to the Executive Leader Decision Session on 7th September 2010. The schemes in Westfield, Dringhouses & Woodthorpe, Heworth and Clifton wards are fully operational. The schemes in Guildhall ward is in the process of being finalised - consultation about how it will be managed locally is going on with the partners. The introduction of the Hull Road Capable Guardian scheme will resume once the by-election on the 14 October 2010 has taken place. Each scheme will differ depending on the nature of ASB issues experienced in each ward. The lead officer's contract has been extended until March 2011.
			Continue a targeted under age sales testing programme throughout 2010-11 to target the sale of alcohol, tobacco, fireworks, knives and spray paints	On target	Testing took place in August, and will be undertaken again at the October half term and at Christmas. The tests in August were not specifically intelligence led and recorded 2 underage tobacco sales (from 12 visits). However the Autumn test purchasing programme will include premises where we have had complaints. Executive Member for Neighbourhoods and Housing received an update report on 21st September, and agreed to continue the programme under the existing policy framework (ie the young people will not lie about their age if challenged).



	We will reduce alcohol related crime in York	Limit hospital admissions caused by alcohol related illnesses to 1,675 per 100,000 population (LAA)	Individual targeted campaigns will be run where intelligence leads us to believe that these will be effective.	On target	Operation STYLE concluded in the first weekend in September. The operation reduced weekend violence in the city centre area (within city walls) by 13% compared with the same 13 weekends during 2009/10, and by 3% compared with the same 13 weekends during 2008/09.  Operation SPOKE is continuing - 5470 bikes had been registered on the database by 7th October. The cycle theft task-group is continuing to undertake a range of actions aimed around supporting victims, catching offenders and improving facilities.
Sustainable City:  We aim to be clean and green, reducing our impact on the environment while maintaining York's special qualities and enabling the city and its communities to grow and thrive	We will reduce the environmental impacts of council activities by making it as easy as possible for residents to recycle, investing in new ways to avoid landfill and through the Carbon Management Programme (CMP)	* Recycle, reuse or compost 50% of household waste. * Reduced CO2 emissions in the LA area per head by at least 0.8 tonnes (12% reduction) (LAA). * Reduce council's energy consumption in offices by 5% each year. * Save approximately an additional 1680 tonnes of carbon through the installation of 7 projects funded through Salix finance (approx. 740 t), and 940 tonnes through additional CMP Strategic Implementation Plan identified projects	Implement a wider rollout of kerbside recycling to 98% of properties by March 2011.	On target	Implementation is going ahead. Additional public consultation is being undertaken on a ward by ward/street by street basis. The service remains confident that 98% of households will have kerbside recycling by March 2011. Progress to end September was that 40% of the new properties had now moved onto alternate weekly collection.
			Use route optimisation software to make bin rounds and other vehicle routes more efficient	On target	The software is being used to streamline how we service existing domestic waste and recycling routes. A trial to test out the software began 11th October. The aim will be to reduce vehicle mileage, fuel use, and to speed up the time taken. The software has also been applied to streamline routes used by mechanical sweepers, and public bin rounds - again with the aim of reducing mileage, fuel use and time taken to get round.
			Raise recycling participation to 70% of York households through communications and investment in new recycling equipment.	On target	The participation rate will be measured in the 4th quarter once the vast majority of roll out of new equipment and arrangements has been completed. Early feedback is suggesting that the areas with new boxes saw around a 2.7% rise in recycling tonnages over the summer - we think at least partly due to increased levels of participation.
			Roll out improved kerbside recycling containers to approximately 60,000 households by March 2011.	Complete	The service completed delivery of the new boxes to those households already on Alternate Weekly Collection in mid October.

			Continue to modernise our street lighting with the aim of reducing energy consumption by 25% over 5 years.	On target	Cllr Reid agreed a detailed programme of light replacement at EMDS meeting on 22nd June 2010. The 2009/10 programme achieved a 2.5% reduction in energy use (£22k) and a reduced Co2 emissions by 126 tonnes. The 2010/11 programme should realise another 7.5% reduction in energy usage (£71k) and reduce Co2 emissions by 336 tonnes.
We will improve the quality of the local environment and the condition of York's streets and public spaces	Reduce by 40% the level of service requests reported about litter in the street	Develop a joint city centre management and enforcement team by December 2010.	On target	Discussions at Director level have started. The approach is likely to be to strengthen joint work arrangements between NPS, Waste Services in CANS, and City Centre team in City Strategy.	
		Implement a vehicle tracking system for the mechanical sweeper fleet by March 2011 to provide improved information to improve street cleanliness	On target	Tracking systems now in the mechanical sweeper fleet. We are now able to gather data which will help us to alter rounds to become more efficient and effective.	

## National Performance Indicators

- 10 The Secretary of State announced the abolition of the national PI set in early October. It will be replaced with a single list of all the data (including PIs) that councils will be required to provide to central government. The rationale is to allow councils to agree their own measures and report those measures to local residents. As yet the single central government data list has not been published.
- 11 Until a new framework has been developed, we are continuing to record performance against the NPIs. The table below provides an overview of progress against the 34 NPIs relevant to the portfolio

Table 2: National Performance Indicators

<i>Overall</i>	<i>Total reported</i>	<i>On target?</i>	<i>Improving?</i>	<i>Declining?</i>	<i>Stable</i>
NPI set	19 of 34 (56%)	11 of 19 (58%)	9 of 20 (45%)	3 of 20 (15%)	8 of 20 (40%)

<i>Off target</i>	<i>Declining on 2009/10 position.</i>
NPI17: Perception of ASB NPI20: Assault with injury crime rate NPI29: Gun crime rate NPI32: Repeat incidents of domestic violence. NPI35: Prevent strategy level NPI192: % household waste reused, recycled or composted NPI193: % of municipal waste landfilled NPI196: Fly-tipping	NPI16: Acquisitive crime rate NPI20: Assault with injury crime rate NPI196: Fly-tipping
Not measured, data not available at this stage.	
NPI3: Civic participation (Place) NPI15: Overall/general satisfaction with local area (Place) NPI18: Adult re-offending rates for those under probation supervision NPI21: Successfully dealing with crime and ASB (Place) NPI26: Specialist support to victims of serious sexual offence (not yet live PI) NPI27: Understand crime and ASB (Place) NPI41: Perceptions of drunk or rowdy behaviour as a problem (Place). NPI42: Perceptions of drugs or drug dealing as a problem (Place)	NPI138: Satisfaction of over 65s with home and neighbourhood (Place). NPI143: Probation – offenders in settled accommodation. NPI144: Probation – offenders in employment. NPI168: Principle roads where maintenance should be considered. NPI169: Non-principle roads where maintenance should be considered. NPI182: Business satisfaction with Regulatory Services. NPI190: Control systems for animal health

## Exceptions

- 12 The separate report on the agenda sets out information relating to the crime and community safety element of the committee's remit in detail.
- 13 Within the environmental and regulatory services parts of the committee's remit, the significant exceptions relate to waste management (NI192,193) and fly-tipping targets (NI196).

## Fly-Tipping

- 14 The first half of 2010/11 has seen a 20% rise in fly-tipping incidents compared with the annual figure for 2009/10. Any increase exceeding 5% would mean NPI196 being rated as 'not effective'.
- 15 For the smaller classes of fly-tipping (single bags, single items and car boot loads) we are seeing similar levels to last year (36 per month on average compared with 33 per month in 2009/10).
- 16 For the largest classes of fly-tipping (tipper lorry loads, and significant multiple loads) we have seen a 70% fall from 2009/10 (0.5 per month on average this year compared with 1.7 per month on average in 2009/10).
- 17 The increase is coming within the 'small van load' and 'transit van load' classes, where we have experienced 41 per month on average compared with 30 per month in 2009/10. The problem does not appear to be related to the operation of the permit scheme at the household waste sites. Our recording systems have not changed during this period. The size of the fly-tips and the fact that the rise started in April 2010 suggests that part of the increase may be due to a small number of businesses choosing to fly-tip rather than pay commercial waste tipping fees. However the type of waste being fly-tipped suggests that this is not the sole factor as a significant amount of the waste being tipped is clearly domestic waste. The reasons for the striking upward trend remain unclear.
- 18 Enforcement activity undertaken by the Street Environment and Enforcement team officers has increased by about 10% in the first half of the year, compared with 2009/10. A number of investigations that may in due course lead to more formal legal action are currently being pursued.
- 19 Members should be aware of the context over the last few years. The table below shows the number of fly-tips recorded in York during the last 5 years. It shows that 2009/10 was a good year, and that taken over a longer timescale the 2010/11 figure remains comparatively positive.

Table 3: Fly-tipping levels

	2006/07	2007/08	2008/09	2009/10	2010/11 (forecast based on first 6 months)
Number of fly-tips	1,669	931	1,118	771	928

## Waste Management

- 20 NPI 191-193. Waste collection and management (NPI 191 is LAA indicator). Although current forecasts based on Q2 indicate that recycling and landfill levels

are starting to improve, this year's targets of 48.1% for recycling and 51.1% for landfill are unlikely to be achieved.

- 21 The amount of waste that we are collecting is continuing to reduce. We will achieve the 2010-11 LAA target of 611kg for NPI191, set 3 years ago. We expect to collect 590kg of residual waste per household this year – compared with 663kg in 2007/08.
- 22 We expect to collect 103,700 tonnes of municipal waste this year, compared with 106,300 tonnes last year (2.4% reduction). Overall we will landfill 57000 tonnes this year, compared with 60,300 tonnes last year – giving an improved NPI193 figure of 54.9%.
- 23 We expect to recycle an extra 1400 tonnes of household waste this year. Green waste levels collected this year will reduce by 1150 tonnes – meaning that overall we will recycle and compost 39900 tonnes out of the 90180 tonnes of household waste that we expect to collect – giving an NPI192 of 44.3%.
- 24 The reduction in the total amount of waste being collected, and in the amount of residual waste being collected is partly due to the improved recycling opportunities for residents. The trend is also in part due to national trends in reduced levels of packaging, as well as national economic trends around (for example) reduced sales of newspaper and glass bottles. While these are positive in terms of the overall amount of waste being collected, they have made it more difficult to increase the recycling rate (NPI192). Overall perhaps the key issue is that we will reduce waste to landfill this year by 5.5% (3330 tonnes less).
- 25 Extensive work on improving recycling is continuing and include:
  - expanding full recycling and fortnightly residual waste collection to an additional 16,600 properties by end March 2011. Additional consultation is being undertaken on an area by area basis, which has slowed the programme slightly.
  - providing improved kerbside recycling containers to approximately 60,000 households. The roll out of the three box recycling system was completed in mid October. Initial experience suggests that replacing the old recycling equipment with new has led to a 2.7% increase in recycling.
  - Underpinned by continuing waste minimisation work to encourage people to recycle as much as possible.

### Waste Management in York

◆ % household waste reused, recycled or composted  
 ■ % of municipal waste landfilled

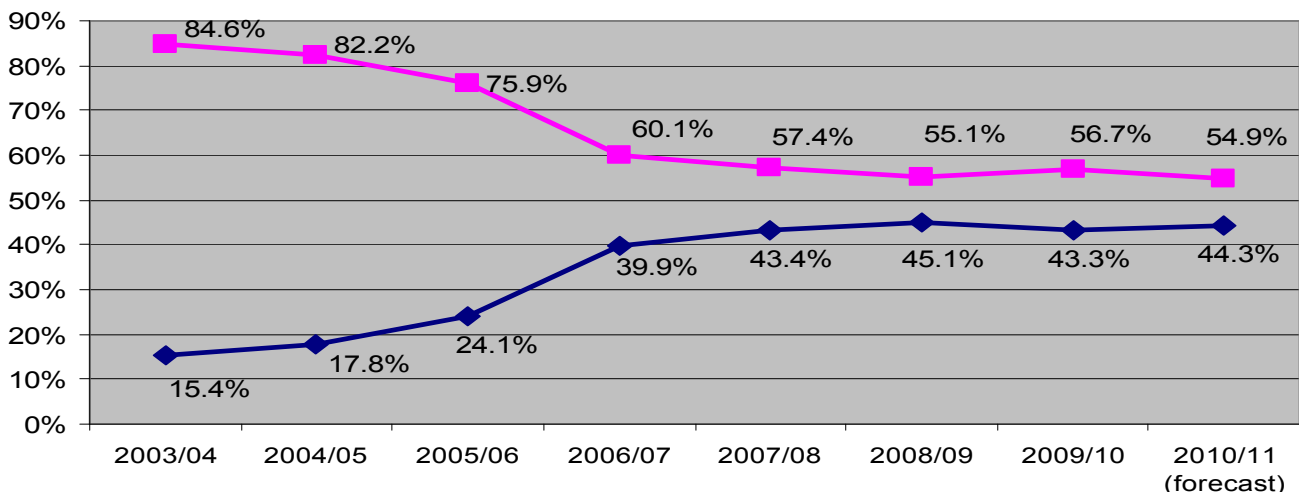


Table 4: Waste Management tonnages

	<b>2009/10</b>	<b>2010/11 target</b>	<b>2010/11 forecast</b>
Household waste collected	91726	89930	90180 (-1.7%)
Household waste recycled	22924	25960	24310 (+6%)
Household waste composted	16754	17270	15610 (-7%)
Household waste recycled and composted	39678	43230	39910 (+0.6%)
Residual (landfilled) household waste	52048	46700	50265 (-3.4%)
NPI192: (household recycling and composting rate)	43.3%	48.1%	44.3%
Municipal waste collected	106289	104780	103700 (-2.4%)
Municipal waste landfilled	60296	53570	56960 (-5.5%)
NPI193: (municipal waste landfilled rate)	56.7%	51.1%	54.9%
Number of households	84819	85133	85133
NPI191: residual household waste per households	614kg	611kg (LAA target)	590kg

### Consultation

26 The report is an information report for Members and therefore no consultation has been undertaken regarding its contents.

### Options

27 The report is primarily an information report for Members and therefore no options are provided to Members.

### Corporate Priorities

28 The Inclusive City, Safer City and Sustainable City themes from the corporate strategy are relevant to the scrutiny committee.

### Implications

#### Financial

29 The report provides details of the portfolio revenue forecasts

#### Human Resources

30 There are no significant human resources implications within the report

#### Equalities

31 There are no significant equalities implications within the report.

#### Legal

32 There are no significant legal implications within the report

**Crime and Disorder**

33 There are no significant crime and disorder implications within the report

**Information Technology**

34 There are no significant IT implications within the report.

**Property**

35 There are no significant Property implications within the report.

**Risk Management**

36 The report is primarily a look back at finance and service performance and therefore there are no significant risks in the content of the report.

**Recommendations**

37 That the Scrutiny Committee note the financial and performance position of the portfolio.

**Reason – In accordance with budgetary and performance monitoring procedures.**

**Contact Details**

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**Chief Officer Responsible for the report:**

Sally Burns  
Director of Communities and  
Neighbourhoods

Report Approved



Date 17<sup>th</sup> Nov 2010

**Specialist Implications Officers**

**Financial:** None, **Human Resources:** None, **Equalities:** None

**Legal:** None, **Crime and Disorder:** None, **Information Technology:** None

**Property:** None, **Risk Management:** None

**Wards Affected:** *List wards or tick box to indicate all*

All

**For further information please contact the author of the report**

**Background Papers:**

Quarter 1 Performance report to Community Safety Scrutiny Panel 21<sup>st</sup> September 2010.

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**SCRUTINY TOPIC ASSESSMENT FORM**  
**'ONE PAGE STRATEGY'**

**What is the broad topic area?**

CCTV Coverage in the City of York Authority Area

**What is the specific topic area?**

*i.e. what should be included & excluded from the topic? what are the driver behind the topic?*

*Included:*

- Staffing resources
- Number of cameras
- Number of screens
- Operational management

*Excluded:*

- Civil liberties (as this topic was recently rejected)

*Driver:*

- Recent media coverage showing concern about the service
- Recent visit to centre showed clearly that there is potential for this service that is not being explored

**Ambitions for the review:**

*i.e. what is the review trying to achieve & why e.g. financial / efficiency savings and/or performance improvements? what will be different as a result of the review?*

*Trying to achieve:*

- Wider coverage
- Traffic enforcement
- Review of staffing levels

*Why:*

- To improve the service

*What difference as a result?*

- More logical placement of cameras
- More varied use of cameras
- Wider area of coverage

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(For completion by the relevant Overview & Scrutiny Committee)

**Who and how shall we consult?**

*i.e. who do we need to consult and why? is there already any feedback from customers and/or other consultation groups that we need to take account of?*

**Do we need any experts/specialists? (internal/external)**

*i.e. is the review dependent on specific teams, departments or external bodies? What*

*impact will the review have on the work of any of these?*

**What other help do we need? E.g. training/development/resources**

*i.e. does this review relate to any other ongoing projects or depend on them for anything? what information do we need and who will provide it? what do we need to undertake this review e.g. specific resources, events, meetings etc?*

**How long should it take?**

*i.e. does the timings of completion of the review need to coincide with any other ongoing or planned work?*

**What will be the outcome of the review?**

## Community Safety Overview & Scrutiny Committee Work Plan 2010-11

Meeting Date	Work Programme
29 June 2010 @ 5pm	<ol style="list-style-type: none"> <li>1. 2009/10 Year End Outturn Report</li> <li>2. Safer York Partnership Board Performance Report</li> <li>3. Report on Safer Neighbourhood Teams Priorities &amp; Public Attitude Survey Results</li> <li>4. Policing Pledge Report</li> <li>5. Presentation from North Yorkshire Police by Superintendent Lisa Winward</li> <li>6. Draft Final Report for Gritting Policy Review</li> <li>7.. Workplan</li> </ol>
21 Sept 2010 @ 5pm	<ol style="list-style-type: none"> <li>1. First Quarter Monitoring Report</li> <li>2. SYP Performance Report</li> <li>3. Update Report on CCTV</li> <li>4. Report on Capable Guardian Pilot, and an overview of other initiatives inc. the 'Area Based Working Pilot'</li> <li>5. Assessment Report on registered scrutiny topic on 'Review of CYC Taxi Licensing Policy'</li> <li>6. Workplan</li> </ol>
30 Nov 2010 @ 5pm	<ol style="list-style-type: none"> <li>1. Probation Service presentation on 'Contribution to Safer York' Partnership (Mike Ryan - Director, LDU York - York and North Yorkshire Probation Trust)</li> <li>2. North Yorkshire Police Performance Report</li> <li>3. Safer York Partnership Performance Report</li> <li>4. CYC Second Quarter Monitoring Report</li> <li>5. Workplan</li> </ol>
<b>18 Jan 2011 @ 5pm</b>	<ol style="list-style-type: none"> <li><b>1. Probation Service presentation on 'Contribution to Safer York' Partnership</b> (Mike Ryan - Director, LDU York - York and North Yorkshire Probation Trust)</li> <li><b>2. Attendance of the Chair of SMC to discuss ongoing improvements in Overview &amp; Scrutiny</b></li> <li><b>3. North Yorkshire Police Performance Report</b></li> <li><b>4. Safer York Partnership Performance Report</b></li> <li><b>5. CYC Second Quarter Monitoring Report</b></li> <li><b>6. Workplan &amp; New Topic Form on CCTV in York</b> with supporting short presentation from CYC Network Management</li> </ol>
<b>1 Mar 2011 @ 5pm</b>	<ol style="list-style-type: none"> <li><b>1. PCT to attend to give presentation on their contribution to Safer York Partnership</b> (still to be arranged)</li> <li><b>2. Third Quarter Monitoring Report</b></li> <li><b>3. Draft Final Report from Taxi Licensing Review</b></li> <li><b>4. Workplan</b></li> </ol>

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